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Neuadd y Sir
Rhadyr
Brynbuga
NP15 1GA

1af Medi 2025

Hysbysiad o Gyfarfod:

Pwyllgor Trwyddedu a Gamblo

**Dydd Mawrth, 9fed Medi, 2025 9.30 am,
Neuadd y Sir, Rhadyr, Brynbuga, NP15 1GA**

AGENDA

Item No	Item	Pages
1.	Ymddiheuriadau am absenoldeb.	1 - 210
2.	Datganiadau o Fuddiant.	
3.	Cais am Drwydded Safle Newydd - Only Foods & Sauces.	

**Paul Matthews
Prif Weithredwr**

MONMOUTHSHIRE COUNTY COUNCIL
CYNGOR SIR FYNWY

THE CONSTITUTION OF THE COMMITTEE IS AS FOLLOWS:

County Councillor Alistair Neill

***Gobion
Fawr;***

Welsh Conservative Party

County Councillor Martin Newell

Town;

Welsh Conservative Party

County Councillor Tudor Thomas

Park;

Welsh Labour/Llafur Cymru

Public Information

Access to paper copies of agendas and reports

A copy of this agenda and relevant reports can be made available to members of the public attending a meeting by requesting a copy from Democratic Services on 01633 644219. Please note that we must receive 24 hours notice prior to the meeting in order to provide you with a hard copy of this agenda.

Watch this meeting online

This meeting can be viewed online either live or following the meeting by visiting www.monmouthshire.gov.uk or by visiting our Youtube page by searching MonmouthshireCC.

Welsh Language

The Council welcomes contributions from members of the public through the medium of Welsh or English. We respectfully ask that you provide us with 5 days notice prior to the meeting should you wish to speak in Welsh so we can accommodate your needs.

Aims and Values of Monmouthshire County Council

Our purpose

- to become a zero-carbon county, supporting well-being, health and dignity for everyone at every stage of life.

Objectives we are working towards

- Fair place to live where the effects of inequality and poverty have been reduced;
- Green place to live and work with reduced carbon emissions and making a positive contribution to addressing the climate and nature emergency;
- Thriving and ambitious place, where there are vibrant town centres and where businesses can grow and develop
- Safe place to live where people have a home where they feel secure in;
- Connected place where people feel part of a community and are valued;
- Learning place where everybody has the opportunity to reach their potential

Our Values

Openness. We are open and honest. People have the chance to get involved in decisions that affect them, tell us what matters and do things for themselves/their communities. If we cannot do something to help, we'll say so; if it will take a while to get the answer we'll explain why; if we can't answer immediately we'll try to connect you to the people who can help – building trust and engagement is a key foundation.

Fairness. We provide fair chances, to help people and communities thrive. If something does not seem fair, we will listen and help explain why. We will always try to treat everyone fairly and consistently. We cannot always make everyone happy, but will commit to listening and explaining why we did what we did.

Flexibility. We will continue to change and be flexible to enable delivery of the most effective and efficient services. This means a genuine commitment to working with everyone to embrace new ways of working.

Teamwork. We will work with you and our partners to support and inspire everyone to get involved so we can achieve great things together. We don't see ourselves as the 'fixers' or problem-solvers, but we will make the best of the ideas, assets and resources available to make sure we do the things that most positively impact our people and places.

Kindness: We will show kindness to all those we work with putting the importance of relationships and the connections we have with one another at the heart of all interactions.

MONMOUTHSHIRE COUNTY COUNCIL REPORT

SUBJECT:	Application for a New Premises Licence – Only Foods & Sauces
DIRECTORATE:	Social Care, Safeguarding and Health
MEETING:	Licensing & Gambling Sub-Committee
COMMITTEE DATE:	9th September 2025
WARDS AFFECTED:	Chepstow Castle & Larkfield

1. PURPOSE:

To consider an application for a new premises licence under the Licensing Act 2003 for Only Foods and Sauces Limited, Bulwark Industrial Estate, Bulwark, Chepstow, NP16 5QZ. A copy of the application and plan is attached as Appendix A.

2. RECOMMENDATION:

It is recommended that members consider and determine the application referred to in 3.1 below, based on the information provided. The options to members in considering the application are:

- To grant the licence
- To grant with the addition of conditions necessary to promote any of the licensing objectives
- To exclude from the scope of the licence any of the licensable activities to which the application relates
- To refuse to specify a person in the licence as the premises supervisor
- To reject the application

3. KEY ISSUES

3.1 An application for a new premises licence under the Licensing Act 2003 was received from Mrs Kelly Getting T/A Only Foods and Sauces Limited for Bulwark Industrial Estate, Bulwark, Chepstow, NP16 5QZ for the following:-

- Provision of Films: Friday-Sunday – 09:00 to 23:00 (Outdoors)
- Provision of Live Music: Friday-Sunday – 09:00 to 23:00 (Outdoors)
- Provision of Recorded Music: Monday-Thursday – 09:00-14:00 & Friday-Sunday – 09:00-23:00 (Outdoors)
- Supply of Alcohol: Friday-Sunday – 12:00-23:00 (On the Premises)
- Open Hours (Standard timings): Monday-Thursday – 09:00-14:00 & Friday-Sunday – 09:00-23:00

3.2 The applicant provided a general description of the premises which states the premises is Food/burger van, dessert van and drinks van serving alcoholic beverages with a seating area

3.3 A map of where the premises is located within Bulwark Industrial Estate and the surrounding area can viewed as Appendix B.

3.4 The applicant has stated the following when asked in the application to describe the steps intended to take to promote the licensing objectives:

General

We are committed to running a safe, family friendly food and dessert van that meets all four licensing objectives. All staff will be trained in food hygiene, age verification,

and customer service. Clear signage will be displayed around the van promoting safe conduct and respect for others. We will maintain a clean, well-lit environment, with CCTV installed where appropriate, and we'll keep an incident/refusals log to support responsible operation. We'll work closely with local authorities and respond to concerns promptly.

The Prevention of Crime and Disorder

We will operate a zero-tolerance policy towards any abusive or unlawful behaviour around the van. Our team will be trained in conflict management and will refuse service to any customer showing signs of aggression or intoxication. If needed, we will contact local police and cooperate fully with any investigations. The area around the van will be kept tidy and clear of obstructions to deter loitering and anti-social behaviour.

Public Safety

The van will be maintained to high standards of hygiene and safety. All food will be prepared and served in accordance with food safety legislation. Fire extinguishers, a first aid kit, and safety signage will be available inside the van. Trip hazards (e.g., cables or equipment) will be avoided with secure setups. We will assess the setup of any seating areas to ensure customer safety and ensure safe queuing practices during busy periods.

Prevention of Public Nuisance

We will ensure our van does not cause unnecessary disturbance to nearby residents or businesses. Waste will be properly disposed of in secure bins, and litter around the area will be regularly picked up by staff. Signage will remind customers to respect neighbours and leave the area quietly, especially during late trading hours.

Protection of Children from Harm

Our vans are family-friendly environments. We will not sell any age-restricted products without enforcing a Challenge 25 policy. All staff will be trained to check ID and refuse service where appropriate. Any inappropriate behaviour will be addressed immediately, and we will always ensure that the van's surroundings are safe and welcoming for children. All promotional materials will be suitable for all ages.

- 3.5 If granted the licence would also be subject to Mandatory Conditions, which are attached to this report as Appendix C.
- 3.6 It is important to note, if the sale of alcohol is granted the licence will also benefit from the Live Music Act 2012. The relaxation of amplified live/recorded music can only take place if alcohol is sold on the premises. The relaxation states that it must be between the hours of 08:00-23:00 and not exceed 500 people. In this instance it would mean that should the on-licence be granted then the music can be played between 12.00-23.00 on Friday-Sunday providing numbers do not exceed 500. The Live Music Act 2012 also states you do not need a licence to put on unamplified live music at any place between the hours of 08:00-23:00 or to put on amplified live music at a workplace between the hours of 08:00-23:00 and provided the audience is no more than 500 people.

Further information on the Live Music Act is attached as Appendix D.

- 3.7 Copies of their premises licence application were issued to the 'Responsible Authorities' namely Gwent Police, South Wales Fire Service, The Local Health

Board, Home Office (Immigration) and departments of Monmouthshire County Council being the Environmental Health Section, Social Services, Planning, Licensing and Trading Standards Department, which was carried out by the Licensing Authority. A notice also must be circulated in a newspaper within the area of the premises as well as a notice displayed at the premises to enable businesses and residents to make a representation. The applicant duly carried this out. The application is also advertised via the Council's website, which gives details on how a person can make a representation and this was carried out by the Licensing Authority.

- 3.8 Representations were received by Gwent Police (attached as Appendix E) and Environmental Health (attached as Appendix F). Gwent Police raised their representation against all 4 licensing objectives, whilst Environmental Health raised their representation against the prevention of public nuisance. To summarise the representations received by Gwent Police and Environmental Health were:

Gwent Police

- Supply of Alcohol to cease at 22:30 Friday-Sunday to allow 30 minutes of drink up time
- Additional training for staff working at the premises
- The implementation of CCTV in licensed areas of the premises
- Incident/refusal logbook
- Further monitoring of the premises and notices displayed at the premises
- Implementation of the Challenge 25 Scheme

Environmental Health

- Implementation of noise management plan
- Installation of a noise limiting device

The applicant confirmed in writing to the Licensing Authority their acceptance of the representations made by Gwent Police and Environmental Health. Upon acceptance of the conditions Gwent Police and Environmental Health do not raise an objection to the application as a statutory body. Therefore, the representations made will form part of the premises licence conditions should a licence be granted.

No representations were received by any other responsible authority. However, the Planning Authority has informed the Licensing Authority on 21st August 2025 of the following, "We cannot find any planning permissions for this food and drink use on the Bulwark Industrial Estate and will be opening an enforcement case to investigate this change of use.". However, the Licensing Committee is not bound by decisions made by the Planning Committee and vice versa.

- 3.9 38 representations objecting to the premises licence application were received by other persons. The objections to the application can be viewed as Appendix G, and are summarised below:

- Noise pollution will occur from events at the premises which may become more frequent should a premises licence be granted
- Concerns around persons leaving the premises intoxicated causing disruption to local businesses, groups and residents
- Concerns around large groups gathering in the industrial estate and surrounding area which may cause traffic and travel issues
- Increase in littering and rubbish around the area
- Concerns regarding the running of the premises and how the issues would be addressed should they continue on a permanent basis

- 3.10 90 representations of support to the premises licence application were received by other persons. The emails of support can be viewed as Appendix H, and are also summarised below:

- Music is only for occasional events and won't cause a nuisance
- The premises is bringing visitors from all over the country to the area
- Provides a place for persons of any age to attend which is a safe and fun space
- The premises is providing a service to the local community and local residents can and are benefitting from it
- The business is making use of a space which would be empty and derelict but can be used by the community now

3.11 The representations were issued to the applicant and who were asked whether they wish to amend the application in light of the representations received or wish to provide a comment on the representations received. The applicant's response can be viewed as Appendix I and is summarised as follows:

- The business is family run and community focused with a space which welcomes families and individuals
- Some of the representations made are not against the licensing objectives
- Further policies have been implemented around monitoring events and notifying local residents
- The premises is attracting customers from outside of the County to visit the area

3.12 Representations made under the Licensing Act 2003 must be made under the four key licensing objectives, namely:-

- The prevention of crime and disorder;
- Public Safety;
- The prevention of public nuisance; and
- The protection of children from harm.

However, Section 9.9 of the Guidance issued by the Home Office states:

It is recommended that, in borderline cases, the benefit of the doubt about any aspect of a representation should be given to the person making that representation. The subsequent hearing would then provide an opportunity for the person or body making the representation to amplify and clarify it.

3.13 When considering their decision members are asked to consider the licensing objectives guidance issued under the revised guidance under section 182 of the Licensing Act 2003 (attached as Appendix J)

3.14 In accordance with 9.2 of the Home Office Guidance issued under Section 182 of the Licensing Act 2003. A hearing is not required where an application has been properly made and no responsible authority or other person has made a relevant representation or where representations are made and subsequently withdrawn..... Licensing authorities should not hold hearings for uncontested applications, for example in situations where representations have been made and conditions have subsequently been agreed. As such, no agreement was reached with the other persons who made a representation, and a hearing is required.

4. REASONS:

4.1 The determination of an application is to be considered in accordance with Section 182 of the Licensing Act 2003.

- 4.2 In section 9.4 of the Guidance issued under section 182 of the Licensing Act 2003, the Secretary of State recommends that, a representation would only be “relevant” if it relates to the likely effect of the grant of the licence on the promotion of at least one of the licensing objectives.
- 4.3 In section 13.10 of the Guidance issued under Section 182. It is important that a licensing authority should give comprehensive reasons for its decisions in anticipation of any appeals. Failure to give adequate reasons could itself give rise to grounds for an appeal. It is particularly important that reasons should also address the extent to which the decision has been made with regard to the licensing authority’s statement of policy and this Guidance.
- 4.4 The Licensing Authority has a duty under the Act to carry out its functions with a view to promoting the licensing objectives. Sections 9-13 of Monmouthshire County Council’s Licensing Act Policy 2025 provides information on the promotion of the licensing objectives to applicants applying for a premises licence.

5. RESOURCE IMPLICATIONS:

Nil

6. CONSULTEES:

Heddlu Gwent Police, South Wales Fire Service and the following departments from Monmouthshire County Council, namely, Environmental Health, Social Services, Planning, Trading Standards, Licensing and the Local Health Board

7. BACKGROUND PAPERS:

Licensing Act 2003 - [Licensing Act 2003 \(legislation.gov.uk\)](https://www.legislation.gov.uk)

Guidance issued under Section 182 of the Licensing Act 2003 dated February 2025 - [Revised guidance issued under section 182 of the Licensing Act 2003 \(February 2025\) \(accessible version\) - GOV.UK](#)

Monmouthshire County Council’s Statement of Licensing Policy dated 1st July 2025 - [Alcohol & Entertainment Licensing - Monmouthshire](#)

8. AUTHOR:

Mr Taylor Watts
Licensing Officer

CONTACT DETAILS:

Tel: 01873 735420

Email: Licensing@monmouthshire.gov.uk

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Monmouthshire
Application for a premises licence
Licensing Act 2003

For help contact
licensing@monmouthshire.gov.uk
 Telephone: 01873 735420 or 01291 635711

* required information

Section 1 of 21

You can save the form at any time and resume it later. You do not need to be logged in when you resume.

System reference	Not Currently In Use	This is the unique reference for this application generated by the system.
Your reference		You can put what you want here to help you track applications if you make lots of them. It is passed to the authority.
Are you an agent acting on behalf of the applicant? ☐ Yes ☒ No		Put "no" if you are applying on your own behalf or on behalf of a business you own or work for.

Applicant Details

* First name	Kelly	
* Family name	Gettings	
* E-mail	[REDACTED]	
Main telephone number	[REDACTED]	Include country code.
Other telephone number		
☐ Indicate here if you would prefer not to be contacted by telephone		

Are you:

- ☒ Applying as a business or organisation, including as a sole trader
☐ Applying as an individual

A sole trader is a business owned by one person without any special legal structure. Applying as an individual means you are applying so you can be employed, or for some other personal reason, such as following a hobby.

Applicant Business

Is your business registered in the UK with Companies House?	☒ Yes ☐ No	Note: completing the Applicant Business section is optional in this form.
Registration number	12323862	
Business name	Only Foods and Sauces Limited	If your business is registered, use its registered name.
VAT number	- none	Put "none" if you are not registered for VAT.
Legal status	Private Limited Company	

Continued from previous page...

Your position in the business

Home country

The country where the headquarters of your business is located.

Registered Address

Address registered with Companies House.

Building number or name

Street

District

City or town

County or administrative area

Postcode

Country

Section 2 of 21

PREMISES DETAILS

I/we, as named in section 1, apply for a premises licence under section 17 of the Licensing Act 2003 for the premises described in section 2 below (the premises) and I/we are making this application to you as the relevant licensing authority in accordance with section 12 of the Licensing Act 2003.

Premises Address

Are you able to provide a postal address, OS map reference or description of the premises?

☒ Address ☐ OS map reference ☐ Description

Postal Address Of Premises

Building number or name

Street

District

City or town

County or administrative area

Postcode

Country

Further Details

Telephone number

Non-domestic rateable value of premises (£)

Section 3 of 21

APPLICATION DETAILS

In what capacity are you applying for the premises licence?

- ☐ An individual or individuals
- ☒ A limited company / limited liability partnership
- ☐ A partnership (other than limited liability)
- ☐ An unincorporated association
- ☐ Other (for example a statutory corporation)
- ☐ A recognised club
- ☐ A charity
- ☐ The proprietor of an educational establishment
- ☐ A health service body
- ☐ A person who is registered under part 2 of the Care Standards Act 2000 (c14) in respect of an independent hospital in Wales
- ☐ A person who is registered under Chapter 2 of Part 1 of the Health and Social Care Act 2008 in respect of the carrying on of a regulated activity (within the meaning of that Part) in an independent hospital in England
- ☐ The chief officer of police of a police force in England and Wales

Confirm The Following

- ☒ I am carrying on or proposing to carry on a business which involves the use of the premises for licensable activities
- ☐ I am making the application pursuant to a statutory function
- ☐ I am making the application pursuant to a function discharged by virtue of His Majesty's prerogative

Section 4 of 21

NON INDIVIDUAL APPLICANTS

Provide name and registered address of applicant in full. Where appropriate give any registered number. In the case of a partnership or other joint venture (other than a body corporate), give the name and address of each party concerned.

Non Individual Applicant's Name

Name

Details

Registered number (where applicable)

Description of applicant (for example partnership, company, unincorporated association etc)

Continued from previous page...

Private Limited Company

Address

Building number or name

Street

District

City or town

County or administrative area

Postcode

Country

Contact Details

E-mail

Telephone number

Other telephone number

* Date of birth / /
dd mm yyyy

* Nationality [Documents that demonstrate entitlement to work in the UK](#)

Add another applicant

Section 5 of 21

OPERATING SCHEDULE

When do you want the premises licence to start? / /
dd mm yyyy

If you wish the licence to be valid only for a limited period, when do you want it to end / /
dd mm yyyy

Provide a general description of the premises

For example the type of premises, its general situation and layout and any other information which could be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and you intend to provide a place for consumption of these off- supplies you must include a description of where the place will be and its proximity to the premises.

Food/burger van, dessert van and drinks van serving alcoholic beverages with a seating area

Continued from previous page...

If 5,000 or more people are expected to attend the premises at any one time, state the number expected to attend

Section 6 of 21

PROVISION OF PLAYS

[See guidance on regulated entertainment](#)

Will you be providing plays?

☐ Yes ☒ No

Section 7 of 21

PROVISION OF FILMS

[See guidance on regulated entertainment](#)

Will you be providing films?

☒ Yes ☐ No

Standard Days And Timings

MONDAY

Start

End

Start

End

Give timings in 24 hour clock.
(e.g., 16:00) and only give details for the days
of the week when you intend the premises
to be used for the activity.

TUESDAY

Start

End

Start

End

WEDNESDAY

Start

End

Start

End

THURSDAY

Start

End

Start

End

FRIDAY

Start

End

Start

End

SATURDAY

Start

End

Start

End

Continued from previous page...

SUNDAY

Start

End

Start

End

Will the exhibition of films take place indoors or outdoors or both?

☐ Indoors ☒ Outdoors ☐ Both

Where taking place in a building or other structure tick as appropriate. Indoors may include a tent.

State type of activity to be authorised, if not already stated, and give relevant further details, for example (but not exclusively) whether or not music will be amplified or unamplified.

films played on projector screen, music will be amplified and non amplified dependant on the film/ audience we will not be playing films for the entire duration of times mentioned above but within those times

State any seasonal variations for the exhibition of film

For example (but not exclusively) where the activity will occur on additional days during the summer months.

we would like to offer the opportunity to show films on other days during the school holidays and on bank holidays also

Non standard timings. Where the premises will be used for the exhibition of film at different times from those listed in the column on the left, list below

For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

Section 8 of 21

PROVISION OF INDOOR SPORTING EVENTS

[See guidance on regulated entertainment](#)

Will you be providing indoor sporting events?

☐ Yes ☒ No

Section 9 of 21

PROVISION OF BOXING OR WRESTLING ENTERTAINMENTS

[See guidance on regulated entertainment](#)

Will you be providing boxing or wrestling entertainments?

☐ Yes ☒ No

Section 10 of 21

PROVISION OF LIVE MUSIC

[See guidance on regulated entertainment](#)

Will you be providing live music?

Continued from previous page...

Standard Days And Timings

MONDAY

Start

End

Start

End

Give timings in 24 hour clock.
(e.g., 16:00) and only give details for the days
of the week when you intend the premises
to be used for the activity.

TUESDAY

Start

End

Start

End

WEDNESDAY

Start

End

Start

End

THURSDAY

Start

End

Start

End

FRIDAY

Start

End

Start

End

SATURDAY

Start

End

Start

End

SUNDAY

Start

End

Start

End

Will the performance of live music take place indoors or outdoors or both?

☐ Indoors ☒ Outdoors ☐ Both

Where taking place in a building or other
structure tick as appropriate. Indoors may
include a tent.

State type of activity to be authorised, if not already stated, and give relevant further details, for example (but not exclusively) whether or not music will be amplified or unamplified.

live singers and bands, music will be amplified and non amplified dependant on the audience
we will not have live music for the entire duration of times mentioned above but within those times

State any seasonal variations for the performance of live music

For example (but not exclusively) where the activity will occur on additional days during the summer months.

we would like the opportunity to be able to offer live music on bank holidays and possibly other days in the week during school holidays

Continued from previous page...

Non-standard timings. Where the premises will be used for the performance of live music at different times from those listed in the column on the left, list below

For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

Section 11 of 21

PROVISION OF RECORDED MUSIC

[See guidance on regulated entertainment](#)

Will you be providing recorded music?

☒ Yes ☐ No

Standard Days And Timings

MONDAY

Start

End

Start

End

Give timings in 24 hour clock.
(e.g., 16:00) and only give details for the days
of the week when you intend the premises
to be used for the activity.

TUESDAY

Start

End

Start

End

WEDNESDAY

Start

End

Start

End

THURSDAY

Start

End

Start

End

FRIDAY

Start

End

Start

End

SATURDAY

Start

End

Start

End

Continued from previous page...

SUNDAY

Start

End

Start

End

Will the playing of recorded music take place indoors or outdoors or both?

☐ Indoors ☒ Outdoors ☐ Both

Where taking place in a building or other structure tick as appropriate. Indoors may include a tent.

State type of activity to be authorised, if not already stated, and give relevant further details, for example (but not exclusively) whether or not music will be amplified or unamplified.

playing recorded music

State any seasonal variations for playing recorded music

For example (but not exclusively) where the activity will occur on additional days during the summer months.

Non-standard timings. Where the premises will be used for the playing of recorded music at different times from those listed in the column on the left, list below

For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

Section 12 of 21

PROVISION OF PERFORMANCES OF DANCE

[See guidance on regulated entertainment](#)

Will you be providing performances of dance?

☐ Yes ☒ No

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PROVISION OF ANYTHING OF A SIMILAR DESCRIPTION TO LIVE MUSIC, RECORDED MUSIC OR PERFORMANCES OF DANCE

[See guidance on regulated entertainment](#)

Will you be providing anything similar to live music, recorded music or performances of dance?

☐ Yes ☒ No

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LATE NIGHT REFRESHMENT

Will you be providing late night refreshment?

Continued from previous page...

Section 15 of 21

SUPPLY OF ALCOHOL

Will you be selling or supplying alcohol?

☒ Yes ☐ No

Standard Days And Timings

MONDAY

Start

End

Start

End

Give timings in 24 hour clock.
(e.g., 16:00) and only give details for the days
of the week when you intend the premises
to be used for the activity.

TUESDAY

Start

End

Start

End

WEDNESDAY

Start

End

Start

End

THURSDAY

Start

End

Start

End

FRIDAY

Start

End

Start

End

SATURDAY

Start

End

Start

End

SUNDAY

Start

End

Start

End

Will the sale of alcohol be for consumption:

☒ On the premises ☐ Off the premises ☐ Both

If the sale of alcohol is for consumption on
the premises select on, if the sale of alcohol
is for consumption away from the premises
select off. If the sale of alcohol is for
consumption on the premises and away
from the premises select both.

State any seasonal variations

For example (but not exclusively) where the activity will occur on additional days during the summer months.

Page 16

Bank Holiday Mondays we will would like to serve alcohol between 12pm and 6pm

Continued from previous page...

Non-standard timings. Where the premises will be used for the supply of alcohol at different times from those listed in the column on the left, list below

For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

State the name and details of the individual whom you wish to specify on the licence as premises supervisor

Name

First name

Family name

Date of birth
dd / mm / yyyy

Enter the contact's address

Building number or name

Street

District

City or town

County or administrative area

Postcode

Country

Personal Licence number
(if known)

Issuing licensing authority
(if known)

PROPOSED DESIGNATED PREMISES SUPERVISOR CONSENT

How will the consent form of the proposed designated premises supervisor be supplied to the authority?

- ☐ Electronically, by the proposed designated premises supervisor
- ☒ As an attachment to this application

Continued from previous page...

Reference number for consent form (if known)

If the consent form is already submitted, ask the proposed designated premises supervisor for its 'system reference' or 'your reference'.

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ADULT ENTERTAINMENT

Highlight any adult entertainment or services, activities, or other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children

Give information about anything intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children, regardless of whether you intend children to have access to the premises, for example (but not exclusively) nudity or semi-nudity, films for restricted age groups etc gambling machines etc.

n/a

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HOURS PREMISES ARE OPEN TO THE PUBLIC

Standard Days And Timings

MONDAY

Start

End

Start

End

Give timings in 24 hour clock.
(e.g., 16:00) and only give details for the days of the week when you intend the premises to be used for the activity.

TUESDAY

Start

End

Start

End

WEDNESDAY

Start

End

Start

End

THURSDAY

Start

End

Start

End

FRIDAY

Start

End

Start

End

SATURDAY

Start

End

Start

End

Continued from previous page...

SUNDAY

Start

End

Start

End

State any seasonal variations

For example (but not exclusively) where the activity will occur on additional days during the summer months.

extended opening on Bank holidays and maybe some weekday evenings during school holidays

Non standard timings. Where you intend to use the premises to be open to the members and guests at different times from those listed in the column on the left, list below

For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

Section 18 of 21

LICENSING OBJECTIVES

Describe the steps you intend to take to promote the four licensing objectives:

a) General – all four licensing objectives (b,c,d,e)

List here steps you will take to promote all four licensing objectives together.

We are committed to running a safe, family-friendly food and dessert van that meets all four licensing objectives. All staff will be trained in food hygiene, age verification, and customer service. Clear signage will be displayed around the van promoting safe conduct and respect for others. We will maintain a clean, well-lit environment, with CCTV installed where appropriate, and we'll keep an incident/refusals log to support responsible operation. We'll work closely with local authorities and respond to concerns promptly.

b) The prevention of crime and disorder

We will operate a zero-tolerance policy towards any abusive or unlawful behaviour around the van. Our team will be trained in conflict management and will refuse service to any customer showing signs of aggression or intoxication. If needed, we will contact local police and cooperate fully with any investigations. The area around the van will be kept tidy and clear of obstructions to deter loitering and anti-social behaviour.

c) Public safety

The van will be maintained to high standards of hygiene and safety. All food will be prepared and served in accordance with food safety legislation. Fire extinguishers, a first aid kit, and safety signage will be available inside the van. Trip hazards (e.g., cables or equipment) will be avoided with secure setups. We will assess the setup of any seating areas to ensure customer safety, and ensure safe queuing practices during busy periods.

d) The prevention of public nuisance

We will ensure our van does not cause unnecessary disturbance to nearby residents or businesses. Waste will be properly disposed of in secure bins, and litter around the area will be regularly picked up by staff. Signage will remind customers to respect neighbours and leave the area quietly, especially during late trading hours.

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e) The protection of children from harm

Our vans are family-friendly environments. We will not sell any age-restricted products without enforcing a Challenge 25 policy. All staff will be trained to check ID and refuse service where appropriate. Any inappropriate behaviour will be addressed immediately, and we will always ensure that the van's surroundings are safe and welcoming for children. All promotional materials will be suitable for all ages.

Section 19 of 21

NOTES ON DEMONSTRATING ENTITLEMENT TO WORK IN THE UK

Continued from previous page...

Entitlement to work/immigration status for individual applicants and applications from partnerships which are not limited liability partnerships:

A licence may not be held by an individual or an individual in a partnership who is resident in the UK who:

- does not have the right to live and work in the UK; or
- is subject to a condition preventing him or her from doing work relating to the carrying on of a licensable activity.

Any premises licence issued in respect of an application made on or after 6 April 2017 will become invalid if the holder ceases to be entitled to work in the UK.

Applicants must demonstrate that they have an entitlement to work in the UK and are not subject to a condition preventing them from doing work relating to the carrying on of a licensable activity. They do this in one of two ways: 1) by providing with this application copies or scanned copies of the documents listed below (which do not need to be certified), or 2) by providing their 'share code' to enable the licensing authority to carry out a check using the Home Office online right to work checking service (see below).

Documents which demonstrate entitlement to work in the UK

- An expired or current passport showing the holder, or a person named in the passport as the child of the holder, is a British citizen or a citizen of the UK and Colonies having the right of abode in the UK [please see note below about which sections of the passport to copy].
- An expired or current passport or national identity card showing the holder, or a person named in the passport as the child of the holder, is a national of a European Economic Area country or Switzerland.
- A Registration Certificate or document certifying permanent residence issued by the Home Office to a national of a European Economic Area country or Switzerland.
- A Permanent Residence Card issued by the Home Office to the family member of a national of a European Economic Area country or Switzerland.
- A **current** Biometric Immigration Document (Biometric Residence Permit) issued by the Home Office to the holder indicating that the person named is allowed to stay indefinitely in the UK, or has no time limit on their stay in the UK.
- A **current** passport endorsed to show that the holder is exempt from immigration control, is allowed to stay indefinitely in the UK, has the right of abode in the UK, or has no time limit on their stay in the UK.
- A **current** Immigration Status Document issued by the Home Office to the holder with an endorsement indicating that the named person is allowed to stay indefinitely in the UK or has no time limit on their stay in the UK, **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A birth or adoption certificate issued in the UK, **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A birth or adoption certificate issued in the Channel Islands, the Isle of Man or Ireland **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A certificate of registration or naturalisation as a British citizen, **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.

Continued from previous page...

- A **current** passport endorsed to show that the holder is allowed to stay in the UK and is currently allowed to work and is not subject to a condition preventing the holder from doing work relating to the carrying on of a licensable activity.
- A **current** Biometric Immigration Document (Biometric Residence Permit) issued by the Home Office to the holder which indicates that the named person can currently stay in the UK and is allowed to work relation to the carrying on of a licensable activity.
- A **current** Residence Card issued by the Home Office to a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights or residence.
- A **current** Immigration Status Document containing a photograph issued by the Home Office to the holder with an endorsement indicating that the named person may stay in the UK, and is allowed to work and is not subject to a condition preventing the holder from doing work relating to the carrying on of a licensable activity **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A Certificate of Application, **less than 6 months old**, issued by the Home Office under regulation 18(3) or 20(2) of the Immigration (European Economic Area) Regulations 2016, to a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights of residence.
- Reasonable evidence that the person has an outstanding application to vary their permission to be in the UK with the Home Office such as the Home Office acknowledgement letter or proof of postage evidence, or reasonable evidence that the person has an appeal or administrative review pending on an immigration decision, such as an appeal or administrative review reference number.
- Reasonable evidence that a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights of residence in exercising treaty rights in the UK including:-
 - evidence of the applicant's own identity – such as a passport,
 - evidence of their relationship with the European Economic Area family member – e.g. a marriage certificate, civil partnership certificate or birth certificate, and
 - evidence that the European Economic Area national has a right of permanent residence in the UK or is one of the following if they have been in the UK for more than 3 months:
 - (i) working e.g. employment contract, wage slips, letter from the employer,
 - (ii) self-employed e.g. contracts, invoices, or audited accounts with a bank,
 - (iii) studying e.g. letter from the school, college or university and evidence of sufficient funds; or
 - (iv) self-sufficient e.g. bank statements.

Family members of European Economic Area nationals who are studying or financially independent must also provide evidence that the European Economic Area national and any family members hold comprehensive sickness insurance in the UK. This can include a private medical insurance policy, an EHIC card or an S1, S2 or S3 form.

Original documents must not be sent to licensing authorities. If the document copied is a passport, a copy of the following pages should be provided:-

- (i) any page containing the holder's personal details including nationality;
- (ii) any page containing the holder's photograph;
- (iii) any page containing the holder's signature;
- (iv) any page containing the date of expiry; and
- (v) any page containing information indicating the holder has permission to enter or remain in the UK and is permitted to work.

Continued from previous page...

If the document is not a passport, a copy of the whole document should be provided.

Your right to work will be checked as part of your licensing application and this could involve us checking your immigration status with the Home Office. We may otherwise share information with the Home Office. Your licence application will not be determined until you have complied with this guidance.

Home Office online right to work checking service

As an alternative to providing a copy of the documents listed above, applicants may demonstrate their right to work by allowing the licensing authority to carry out a check with the Home Office online right to work checking service.

To demonstrate their right to work via the Home Office online right to work checking service, applicants should include in this application their 9-digit share code (provided to them upon accessing the service at <https://www.gov.uk/prove-right-to-work>) which, along with the applicant's date of birth (provided within this application), will allow the licensing authority to carry out the check.

In order to establish the applicant's right to work, the check will need to indicate that the applicant is allowed to work in the United Kingdom and is not subject to a condition preventing them from doing work relating to the carrying on of a licensable activity.

An online check will not be possible in all circumstances because not all applicants will have an immigration status that can be checked online. The Home Office online right to work checking service sets out what information and/or documentation applicants will need in order to access the service. Applicants who are unable to obtain a share code from the service should submit copy documents as set out above.

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NOTES ON REGULATED ENTERTAINMENT

Continued from previous page...

In terms of specific **regulated entertainments** please note that:

- Plays: no licence is required for performances between 08:00 and 23.00 on any day, provided that the audience does not exceed 500.
- Films: no licence is required for 'not-for-profit' film exhibition held in community premises between 08.00 and 23.00 on any day provided that the audience does not exceed 500 and the organiser (a) gets consent to the screening from a person who is responsible for the premises; and (b) ensures that each such screening abides by age classification ratings.
- Indoor sporting events: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000.
- Boxing or Wrestling Entertainment: no licence is required for a contest, exhibition or display of Greco-Roman wrestling, or freestyle wrestling between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000. Combined fighting sports – defined as a contest, exhibition or display which combines boxing or wrestling with one or more martial arts – are licensable as a boxing or wrestling entertainment rather than an indoor sporting event.
- Live music: no licence permission is required for:
 - o a performance of unamplified live music between 08.00 and 23.00 on any day, on any premises.
 - o a performance of amplified live music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - o a performance of amplified live music between 08.00 and 23.00 on any day, in a workplace that is not licensed to sell alcohol on those premises, provided that the audience does not exceed 500.
 - o a performance of amplified live music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - o a performance of amplified live music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school or (iii) the health care provider for the hospital.
- Recorded Music: no licence permission is required for:
 - o any playing of recorded music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - o any playing of recorded music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - o any playing of recorded music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school proprietor or (iii) the health care provider for the hospital.

Continued from previous page...

- Dance: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 500. However, a performance which amounts to adult entertainment remains licensable.
- Cross activity exemptions: no licence is required between 08.00 and 23.00 on any day, with no limit on audience size for:
 - o any entertainment taking place on the premises of the local authority where the entertainment is provided by or on behalf of the local authority;
 - o any entertainment taking place on the hospital premises of the health care provider where the entertainment is provided by or on behalf of the health care provider;
 - o any entertainment taking place on the premises of the school where the entertainment is provided by or on behalf of the school proprietor; and
 - o any entertainment (excluding films and a boxing or wrestling entertainment) taking place at a travelling circus, provided that (a) it takes place within a moveable structure that accommodates the audience, and (b) that the travelling circus has not been located on the same site for more than 28 consecutive days.

Section 21 of 21

PAYMENT DETAILS

This fee must be paid to the authority. If you complete the application online, you must pay it by debit or credit card.

Premises Licence Fees are determined by the non-domestic rateable value of the premises.

To find out a premises non domestic rateable value go to the Valuation Office Agency site at http://www.voa.gov.uk/business_rates/index.htm

Band A - No RV to £4300 £100.00

Band B - £4301 to £33000 £190.00

Band C - £33001 to £8700 £315.00

Band D - £87001 to £12500 £450.00*

Band E - £125001 and over £635.00*

*If the premises rateable value is in Bands D or E and the premises is primarily used for the consumption of alcohol on the premises then you are required to pay a higher fee

Band D - £87001 to £12500 £900.00

Band E - £125001 and over £1,905.00

There is an exemption from the payment of fees in relation to the provision of regulated entertainment at church halls, chapel halls or premises of a similar nature, village halls, parish or community halls, or other premises of a similar nature. The costs associated with these licences will be met by central Government. If, however, the licence also authorises the use of the premises for the supply of alcohol or the provision of late night refreshment, a fee will be required.

Schools and sixth form colleges are exempt from the fees associated with the authorisation of regulated entertainment where the entertainment is provided by and at the school or college and for the purposes of the school or college.

If you operate a large event you are subject to ADDITIONAL fees based upon the number in attendance at any one time

Capacity 5000-9999 £1,000.00

Capacity 10000 -14999 £2,000.00

Capacity 15000-19999 £4,000.00

Capacity 20000-29999 £8,000.00

Capacity 30000-39000 £16,000.00

Capacity 40000-49999 £24,000.00

Capacity 50000-59999 £32,000.00

Capacity 60000-69999 £40,000.00

Capacity 70000-79999 £48,000.00

Capacity 80000-89999 £56,000.00

Capacity 90000 and over £64,000.00

* Fee amount (£)

100.00

DECLARATION

Continued from previous page...

- * I/we understand it is an offence, liable on conviction to a fine up to level 5 on the standard scale, under section 158 of the licensing act 2003, to make a false statement in or in connection with this application.
- ☒ Ticking this box indicates you have read and understood the above declaration

This section should be completed by the applicant, unless you answered "Yes" to the question "Are you an agent acting on behalf of the applicant?"

* Full name

* Capacity

Director

* Date

16

07

2025

ddmmyyyy

Add another signatory

Once you're finished you need to do the following:

1. Save this form to your computer by clicking file/save as...
2. Go back to <https://www.gov.uk/apply-for-a-licence/premises-licence/monmouthshire/apply-1> to upload this file and continue with your application.

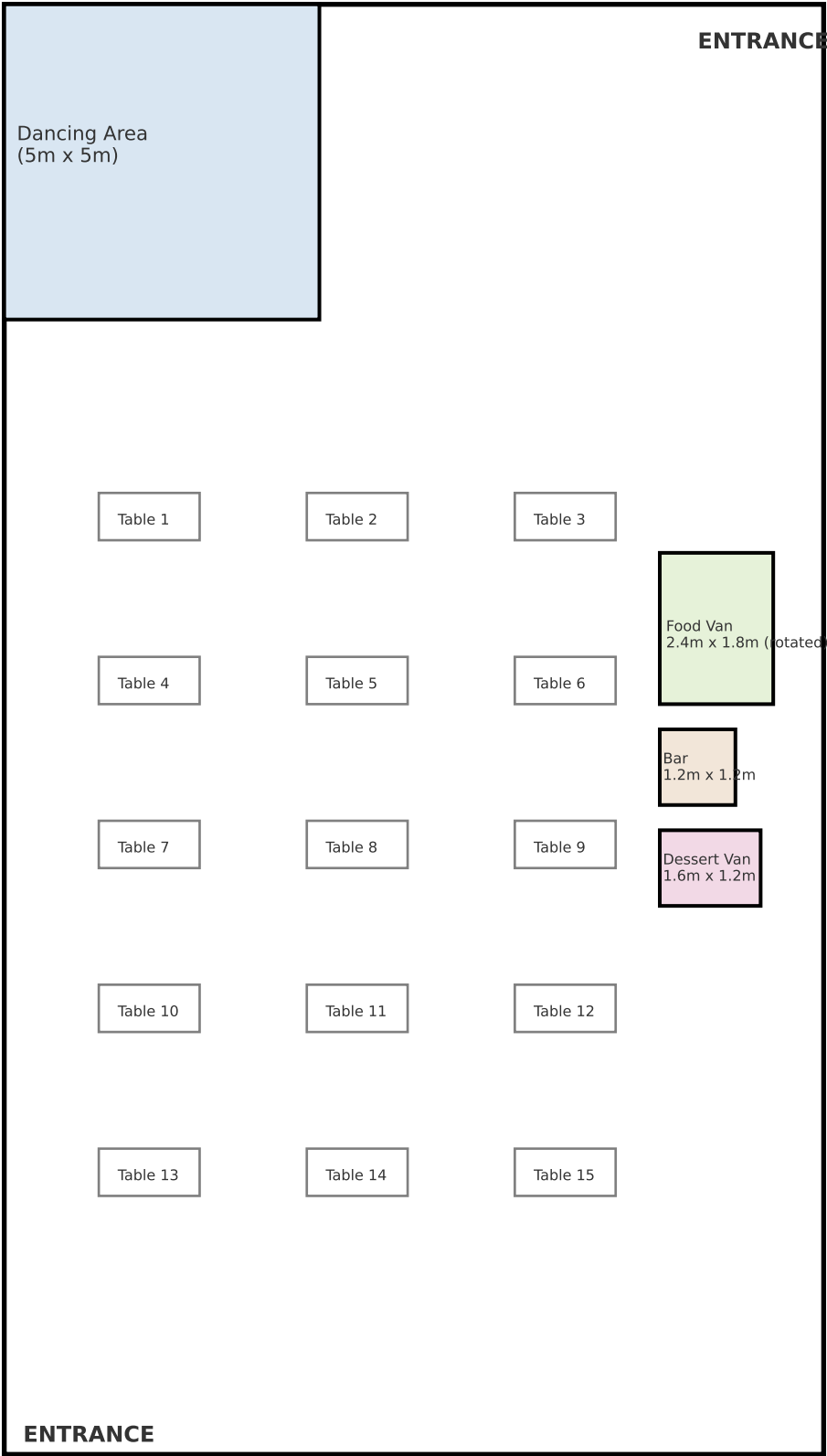
Don't forget to make sure you have all your supporting documentation to hand.

IT IS AN OFFENCE LIABLE TO SUMMARY CONVICTION TO A FINE OF ANY AMOUNT UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

IT IS AN OFFENCE UNDER SECTION 24B OF THE IMMIGRATION ACT 1971 FOR A PERSON TO WORK WHEN THEY KNOW, OR HAVE REASONABLE CAUSE TO BELIEVE, THAT THEY ARE DISQUALIFIED FROM DOING SO BY REASON OF THEIR IMMIGRATION STATUS. THOSE WHO EMPLOY AN ADULT WITHOUT LEAVE OR WHO IS SUBJECT TO CONDITIONS AS TO EMPLOYMENT WILL BE LIABLE TO A CIVIL PENALTY UNDER SECTION 15 OF THE IMMIGRATION, ASYLUM AND NATIONALITY ACT 2006 AND PURSUANT TO SECTION 21 OF THE SAME ACT, WILL BE COMMITTING AN OFFENCE WHERE THEY DO SO IN THE KNOWLEDGE, OR WITH REASONABLE CAUSE TO BELIEVE, THAT THE EMPLOYEE IS DISQUALIFIED

OFFICE USE ONLY

Applicant reference number	
Fee paid	
Payment provider reference	
ELMS Payment Reference	
Payment status	
Payment authorisation code	
Payment authorisation date	
Date and time submitted	
Approval deadline	
Error message	
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Annex 1 – Mandatory conditions

Mandatory Conditions – Supply of Alcohol

- 1 No supply of alcohol may be made under the premises licence:
- i) at a time when there is no designated premises supervisor in respect of the premises licence; or
 - ii) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
- 2 Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

Mandatory Conditions – Security Activity

- 3 Where at specified times one or more individuals may be at the premises to carry out a security activity, each individual must be licensed by the Security Industry Authority. For the purposes of this section:
- i) "security activity" means an activity to which paragraph 2(1)(a) of that Schedule applies; and
 - ii) paragraph 8(5) of that Schedule (interpretation of references to an occasion) applies as it applies in relation to paragraph 8 of that Schedule.

Mandatory Conditions – Exhibition of a Film

- 4 The admission of children to the exhibition of any film must be restricted in accordance with any recommendation made by the British Board of Film Classification (BBFC) or in the absence of a recommendation from the BBFC, the Licensing Authority. For the purposes of this section:
- i) "children" means persons aged under 18 years of age.

Mandatory Conditions – Supply of Alcohol for Consumption On The Premises

- 5 The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—

a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—

(i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or .

(ii) drink as much alcohol as possible (whether within a time limit or otherwise);.

(b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective; .

(c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective; .

(d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner; .

(e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

6. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

7. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.

(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—

- (a) a holographic mark, or
- (b) an ultraviolet feature.

8. The responsible person must ensure that—

(a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—

- (i) beer or cider: ½ pint;
- (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
- (iii) still wine in a glass: 125 ml;

(b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

(c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.”

Mandatory conditions - The ban of the sale of alcohol below the cost of duty plus VAT

9. (1) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

(2) In this condition:-

(a) "permitted price" is the price found by applying the formula $P = D + (D \times V)$, where-

- (i) P is the permitted price,
- (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(b) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence-

- (i) the holder of the premises licence,
- (ii) the designated premises supervisor (if any) in respect of such a licence, or
- (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.

(3) Where the permitted price would not be a whole number of pennies, the permitted price shall be taken to be the price rounded up to the nearest penny.

(4) Where the permitted price on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax, the permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Guidance

Entertainment Licensing

Information on whether you need approval to put on certain types of regulated entertainment.

From: **Department for Culture, Media and Sport**
(/government/organisations/department-for-culture-media-and-sport) and
Department for Digital, Culture, Media & Sport
(/government/organisations/department-for-digital-culture-media-sport)

Published 26 March 2015

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- 1. Overview
- 2. Do I need a licence for music entertainment?
- 3. Do I need a licence to put on a play or a performance of dance?
- 4. Do I need a licence to stage an indoor sporting event?
- 5. Do I need a licence to stage boxing or wrestling?
- 6. Do I need a licence to screen a film?
- 7. Guidance

1. Overview

Businesses, organisations and individuals who want to provide types of entertainment may require a licence or other authorisation from a licensing authority - a local council.

The types of businesses and organisations that need a licence for entertainment might include:

- nightclubs
- live music venues
- cinemas
- larger theatres
- larger street and open air festivals
- larger indoor sporting arena

In particular a licence may be required by:

- anyone that provides any entertainment between 11PM and 8AM;
- anyone that provides amplified [live or recorded music](#) to an audience of more than 500 people;
- anyone that provides [recorded music](#) to an audience on premises not licensed for the sale or supply of alcohol;
- anyone that puts on a performance of a [play or a dance](#) to an audience of more than 500 people, or an [indoor sporting event](#) to more than 1,000 spectators
- anyone that puts on [boxing or wrestling](#)
- anyone that screens a [film](#) to an audience

2. Do I need a licence for music entertainment?

Whether a licence is needed for music entertainment will depend on the circumstances. A licence is not required to stage a performance of live music, or the playing of recorded music if:

- it takes place between 8AM and 11PM; and
- it takes place at an alcohol on-licensed premises; and
- the audience is no more than 500 people

You also don't need a licence:

- to put on unamplified live music at any place between the same hours; or
- to put on amplified live music at a workplace between the same hours and provided the audience is no more than 500 people.

In other circumstances, a licence may be required. One [licence application](https://www.gov.uk/alcohol-licensing) (<https://www.gov.uk/alcohol-licensing>) can cover all types of regulated entertainment and the sale or supply of alcohol.

There are exemptions from the need for a licence for music entertainment, in defined circumstances as set out in the [Guidance](#), including for:

- places of public worship, village halls, church halls and other similar buildings
- schools
- hospitals
- local authority premises
- incidental music - music that is incidental to other activities that aren't classed as regulated entertainment

The [Guidance](#) also sets out the process by which a local council can review a licence where problems may occur in relation to music entertainment and noise nuisance.

3. Do I need a licence to put on a play or a performance of dance?

Whether a licence is needed for a performance of a play or a dance will depend on the circumstances. A licence is not required to stage a performance of a play or a performance of dance if:

- it takes place between 8AM and 11PM; and
- the audience is no more than 500 people.

In other circumstances, a licence may be required. One licence application can cover all types of regulated entertainment and the sale or supply of alcohol. A licence is always required for any activity that is [sexual entertainment](#)

(<http://webarchive.nationalarchives.gov.uk/20100413151441/http://www.crimereduction.homeoffice.gov.uk/crimereduction057a.pdf>) .

4. Do I need a licence to stage an indoor sporting event?

Whether a licence is needed for an indoor sporting event will depend on the circumstances. A licence is not required to stage an indoor sporting event if:

- it takes place between 8AM and 11PM; and
- the number of spectators is not more than 1000 people.

In other circumstances, a licence may be required. One [licence application](#) (<https://www.gov.uk/alcohol-licensing>) can cover all types of regulated entertainment and the sale or supply of alcohol.

5. Do I need a licence to stage boxing or wrestling?

You will need a licence to stage boxing, wrestling and mixed martial arts. One [licence application \(https://www.gov.uk/alcohol-licensing\)](https://www.gov.uk/alcohol-licensing) can cover all types of regulated entertainment and the sale or supply of alcohol.

6. Do I need a licence to screen a film?

A licence is needed to screen a film or exhibit moving pictures. One [licence application \(https://www.gov.uk/alcohol-licensing\)](https://www.gov.uk/alcohol-licensing) can cover all types of regulated entertainment and the sale or supply of alcohol.

There are exemptions from the need for a licence for film entertainment, in defined circumstances as set out in the [Guidance](#), including for:

- places of public worship, village halls, church halls and other similar buildings
- education
- incidental film – moving pictures that are incidental to other activities that aren't classed as regulated entertainment
- television broadcasts

In other circumstances, a licence may be required to show a film:

- in public
- or in private, if those attending are charged for entry and the intention is to make a profit, including raising money for charity.

Licensing of entertainment under the Licensing Act 2003 is entirely separate from copyright authorisation to show [films in public \(https://www.gov.uk/showing-films-in-public\)](https://www.gov.uk/showing-films-in-public).

7. Guidance

Further detail is set out in [Guidance \(https://www.gov.uk/government/publications/explanatory-memorandum-revised-guidance-issued-under-s-182-of-licensing-act-2003\)](https://www.gov.uk/government/publications/explanatory-memorandum-revised-guidance-issued-under-s-182-of-licensing-act-2003) issued under the Licensing Act 2003.

You can also contact your [local council \(https://www.gov.uk/find-your-local-council\)](https://www.gov.uk/find-your-local-council) for advice.

[Alcohol licensing \(https://www.gov.uk/alcohol-licensing\)](https://www.gov.uk/alcohol-licensing)

[Early Post-Implementation Review of the Live Music Act
\(https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/328503/Post-implementation_review_Impact_Assessment_of_the_Live_Music_Act_2012.pdf\)](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/328503/Post-implementation_review_Impact_Assessment_of_the_Live_Music_Act_2012.pdf)

[Intellectual property – guidance: Licensing bodies and collecting societies
\(https://www.gov.uk/licensing-bodies-and-collecting-societies\)](https://www.gov.uk/licensing-bodies-and-collecting-societies)

[Performance licences for children \(https://www.gov.uk/child-employment/performance-licences-for-children\)](https://www.gov.uk/child-employment/performance-licences-for-children)

[Safety certificates: sports stands \(https://www.gov.uk/safety-certificates-for-regulated-stands-at-sports-grounds-e-s-w\)](https://www.gov.uk/safety-certificates-for-regulated-stands-at-sports-grounds-e-s-w)

[Organising a street party \(https://www.gov.uk/government/publications/your-guide-to-organising-a-street-party\)](https://www.gov.uk/government/publications/your-guide-to-organising-a-street-party)

[Entertainment Licensing Statistics 2014
\(https://www.gov.uk/government/statistics/entertainment-licensing-2014\)](https://www.gov.uk/government/statistics/entertainment-licensing-2014)

Elsewhere on the web

[Licensing Resource \(http://licensingresource.co.uk\)](http://licensingresource.co.uk)

[British Board of film classification \(http://www.bbfc.co.uk/\)](http://www.bbfc.co.uk/)

[Copyright Hub \(http://www.copyrighthub.co.uk/\)](http://www.copyrighthub.co.uk/)

Published 26 March 2015



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RESPONSIBLE AUTHORITY RESPONSE TO LICENSING APPLICATIONS

RESPONSIBLE AUTHORITY – Gwent Police

Name of Applicant	Only Foods and Sauces Limited
Premises	Only Foods and Sauces Limited, Bulwark industrial estate, Bulwark, Chepstow, NP16 5QZ.

Your Name	Mark Williams
Job Title	Police Constable 1689
email Address	[REDACTED]
Contact Telephone Number	[REDACTED]
Date	29/07/2025

Which of the four Licensing Objectives does your representation relate to?	
The Prevention of Crime and Disorder	x
Public Safety	X
The Prevention of Public Nuisance	x
The Protection of Children from Harm	X

Please outline the reasons for your Representations
Gwent police do not propose any adjustments to the opening hours. The applicant has requested supply of alcohol for the full opening hours. Gwent Police suggest that the supply of alcohol end 30 minutes before the closing time to allow customers to finish their drinks and make arrangements for transportation from the premises when it closes. Gwent Police propose the following times for supply of alcohol and the other requested license provisions. The Supply of alcohol hours shall be: Friday- 12:00- 22:30

Saturday-12:00- 22:30

Sunday- 12:00- 22:30

The applicant has already put forward their own representations to promote the four licensing objectives. Gwent Police would advocate the re-wording of the proposed conditions from the applicant and also further proposed conditions to support the applicant in the promotion of the licensing objectives.

N.B. If you make a representation you will be expected to attend the Licensing Sub-Committee and any subsequent appeal proceeding.

Please remember if you intend to make representations to copy this file to all other RA's

What conditions could be added to the licence to remedy your representation that the Licensing Sub-Committee could take into account	The suggested conditions and variations to the license are as follows: The premises must implement Fully documented staff training, in the event of taking on additional staff outside of the current ownership model. This is to include training on the Premises Licence conditions as well as the premises' Challenge 25 Policy must be given. Training must be undertaken at regular intervals throughout the calendar year, at a minimum every 6 months. Staff must sign and date documentation at the conclusion of their training session, acknowledging that they have received and fully understood the training provided to them. This can be made for inspection by any Responsible Authority under the Licensing Act 2003. All staff are to be trained with respect to underage sales, such training to be updated as necessary when legislation changes and should include training in proxy sales and how to refuse sales to difficult customers. Safeguarding training should also be undertaken with all staff. Training should be clearly documented, signed and dated by both the trainer and member of staff receiving it. Appropriate safeguarding training can be found at https://www.gwentsafeguarding.org.uk/ advocate the promotion of schemes to protect the wider public, EG: Ask for Angela / Designated driver schemes over bank holidays and Christmas. https://askforangela.co.uk/ This documentation should be available for inspection on request by an authorised officer of the Licensing Authority or a Constable. These records shall be kept for a minimum of 12 months.
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N.B. If you make a representation you will be expected to attend the Licensing Sub-Committee and any subsequent appeal proceeding.

Please remember if you intend to make representations to copy this file to all other RA's

	CCTV shall be in use at the premises. (i) Where a CCTV system is to be installed, extended or replaced, it shall be to an appropriate standard as agreed with the Licensing Authority in consultation with the Police. Where a CCTV system is to be installed, it shall be fully operational by the day the licence is granted. (ii) The CCTV equipment shall be maintained in good working order and continually record when licensable activity takes place and for a period of two hours afterwards; (iii) The premises licence holder shall ensure images from the CCTV are retained for a period of 28 days. This image retention period may be reviewed as appropriate by the Licensing Authority; (iv) The correct time and date will be generated onto both the recording and the real time image screen; (v) If the CCTV equipment (including any mobile units in use at the premises) breaks down the Premises Licence Holder shall ensure the designated premises supervisor, or in his/her absence other responsible person, verbally informs the Licensing Authority and the Police as soon as is reasonably practicable. This information shall be contemporaneously recorded in the incident report register and shall include the time, date and means this was done and to whom the information was reported. Equipment failures shall be repaired or replaced as soon as is reasonably practicable and without undue delay. The Licensing Authority and the Police shall be informed when faults are rectified; (vi) The premise licence holder shall ensure that there are trained members of staff available during licensable hours to be able to reproduce and download CCTV images into a removable format at the request of any authorised officer of the Licensing Authority or a constable; (vii) The system shall also record clear images permitting the identification of individuals. (viii) There shall be clear signage indicating that CCTV equipment is in use and recording at the premises during operating hours. CCTV shall cover all licensable areas and stock areas for the prevention of crime and disorder. All glassware to be collected regularly by staff.
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N.B. If you make a representation you will be expected to attend the Licensing Sub-Committee and any subsequent appeal proceeding.

Please remember if you intend to make representations to copy this file to all other RA's

	No persons from outside the premises shall be allowed to bring any form of alcoholic beverage into the premises at any time, being opened or closed. If a customer brings in alcohol, they are to be advised to leave the premises immediately by a competent person, premises supervisor or manager. Observations to be made by staff members or management during each day Friday, Saturday, Sunday and any bank holidays of supply of alcohol, that no underage drinking is taking place within the premises by children under the age of 18. The premises licence holder shall require the designated premises supervisor, or in his / her absence other responsible person, to keep an ‘incident / refusals’ logbook in a bound book in which full details of all incidents are recorded. This shall include details of any refused sales and shall give details of the persons involved, incident description, time and date, actions taken and final outcome of the situation. This shall be completed as soon as possible and, in any case, no later than the close of business on the day of the incident. The time and date when the report was completed, and by whom, is to form part of the entry. The logbook is to be always kept on the premises and shall be produced to an authorised officer of the Licensing Authority or a constable when required. These records shall be kept for a minimum of 12 months. Clear notices displayed at entry/exit points where customers leave the premises must instruct them to respect the needs of local residents and leave the premises and the area quietly. Rowdy and/or disorderly customers will be asked to leave the premises An approved proof of age scheme shall be adopted, implemented and advertised within the premise such as ‘Challenge 25’ whereby an accepted form of photographic identification shall be requested before any alcohol is sold to any person who appears to be under 25 years of age.
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N.B. If you make a representation you will be expected to attend the Licensing Sub-Committee and any subsequent appeal proceeding.

Please remember if you intend to make representations to copy this file to all other RA’s

	Acceptable proof of age shall include identification bearing the customers photograph, date of birth and integral holographic mark or security measure. Suitable means of identification would include PASS approved proof of age card, photo-card driving licence and passport (ii) Publicity materials notifying customers of the operation of the Challenge 25 scheme shall be displayed at the premises, including a Challenge 25 sign of at least A5 size at the entrance to the premises and where practicable at each point of sale. All staff to be trained in the prevention of underage sales to a level commensurate with their duties. All such training to be updated as necessary, for instances when legislation changes, and should include training on how to deal with difficult customers. The training should be clearly documented and signed and dated by both the trainer and the member of staff receiving it. The documentation shall be available for inspection on request by an authorised officer of the Licensing Authority or a constable. All records shall be kept for a period of 12 months. The need for further SIA Door Supervisors/ Stewards shall be assessed by the Licence holder / Designated Premises Supervisor on a regular basis and additional SIA Door Supervisors/ Stewards shall be employed when and where the assessment requires, or when directed by Gwent Police or other responsible licencing authority. • The Premises Licence Holder shall ensure that the following details for each Door Supervisor/ Steward, are contemporaneously entered into a bound register kept for that purpose: (i) Full name; (ii) (ii) Where applicable- SIA Certificate number and or badge number, or registration number of any accreditation scheme recognised by the Licensing Authority (including expiry date of that registration or accreditation); (iii) (i) The time they began their duty; (iv) (iv) The time they completed their duty. This register is to be kept and shall be maintained as to enable an authorised officer of the Licensing
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N.B. If you make a representation you will be expected to attend the Licensing Sub-Committee and any subsequent appeal proceeding.

Please remember if you intend to make representations to copy this file to all other RA's

	Authority or a constable to establish the particulars of all door stewards engaged at the premises during the period of not less than 31 days prior to the request and shall be open to inspection by authorised officers of the Licensing Authority or a constable upon request. This documentation should be available and retained for a 12 month period. Door Supervisors/ Stewards shall be responsible for preventing the admission and ensuring the departure from the premises of persons who are drunk and disorderly in such a manner as not to cause further disorder
Are you prepared to discuss these representations with the applicant by way of mediation?	Yes. The representations made are reasonable and appropriate. If the applicant agrees to the conditions as proposed, Gwent Police will withdraw their representations.

N.B. If you make a representation you will be expected to attend the Licensing Sub-Committee and any subsequent appeal proceeding.

Please remember if you intend to make representations to copy this file to all other RA's

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From: Richardson, Michael
Sent: 13 August 2025 18:21
Cc: MCC - Licensing
Subject: FW: PRM339 - Only Foods & Sauces
Attachments: APP 25.pdf; PLAN 25.pdf

As you are aware this department has received a significant number of complaints alleging loud amplified music emanating from this premises over the weekend. I understand that a significant number of objections have been raised by members of the public and therefore this application will be referred to the Licensing committee. Whilst I am not in a position to substantiate the complaints received over the weekend at this stage, given the site is outdoor and that amplified music has the potential to cause disturbance to nearby premises I would request that the following conditions were included under the Prevention of Public Nuisance objective on any licence granted:

1. A noise management plan detailing appropriate controls to prevent unreasonable noise disturbance to nearby premises shall be retained at the premises and shall be reviewed from time to time.
2. A noise limiting device shall be installed and maintained on the premises and all amplified sound provided for the purpose of regulated entertainment shall be limited by this device. The device shall be set in agreement with the licensing authority to ensure that when amplified sound is provided on the premises it does not cause unreasonable noise disturbance to nearby premises. After commissioning, the noise limiting device will be sealed to prevent it being over-ridden or otherwise tampered with when regulated entertainment is being provided.

Cofion/Regards

Michael

Michael Richardson MSc. BSc. (Hons) CEnvH
Swyddog Arbenigol Iechyd yr Amgylchedd/Specialist Environmental Health Officer
Cyngor Sir Fynwy/Monmouthshire County Council
Iechyd yr Amgylchedd/Environmental Health

Gofal Cymdeithasol, Diolgelu a Iechyd/Social Care, Safeguarding and Health
 Monmouthshire County Council, County Hall, The Rhadryr, Usk, NP15 1GA
 Phone/Ffon: [REDACTED]
 Email/Ebost: [REDACTED]
 Web/Gwefan: www.monmouthshire.gov.uk



monmouthshire
sir fynwy



Dwi'n hapus i siarad Cymraeg



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[REDACTED]

[REDACTED]

[REDACTED] >

Sent: 10 August 2025 19:51
To: MCC - Licensing
Subject: Only foods

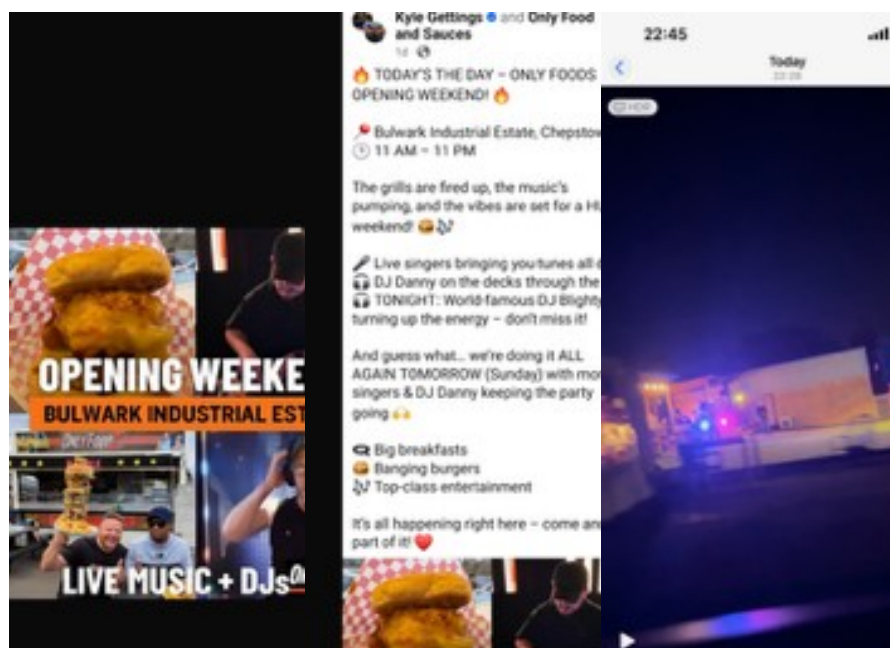
Hi emailing in confidence that you will keep my details confidential please as I almost went in myself to ask them to turn it down but didn't want to get a grief from people.

Please do not share this email to the business in question I would like to remain unnamed.

Can you let me know if you have granted only foods a license. We have put up with drum and bass and booming music all weekend as we live near by. It's awful. ALL DAY! 9-11! Playing live music and dj'd music and rave type stuff which is drum and bass heavy.

<https://www.monmouthshire.gov.uk/app/uploads/2025/07/250717-Only-Foods-and-Sauces-Ltd-Notice.pdf>

Playing such loud music on loud speakers all day long is driving us mad. We can hear it plain as anything. All day Saturday and all day Sunday. I get he is having an opening weekend. But there's been no regard to the neighbours. Some people work nights and some have actually been round to ask him to turn it down he was nice about it but bystanders were not. The bass is booming and it's torturous.



It is starting to wear out our goodwill. While we wish him luck with his business. The music and length of it is not appreciated.

Thanks.

Sent from my iPhone

[REDACTED]

Sent:

[REDACTED]

11 August 2025 12:10

To:

MCC - Licensing

Subject:

Objection to only food and sauces licences request

To Monmouthshire licencing

I would strongly like to object to the issuing of the proposed licencing for only food and sauces for the following reasons firstly

The continually noise of very loud music for 10.30am till 10pm at night and refusing to turn down when requested it's very disruptive and has been making me feel ill with the continually noise and lack of consideration for the surrounding neighbours secondly I believe that the achol licencing would be in breech of the original planning application as it is stated in the deed there is to be no acholl sales on the site there is also no retail sales on the site due to it being an industrial unit so this would breech the contract/planning rules

Hope to hear your response soon.

Thank you

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

From: [REDACTED]

Sent: 12 August 2025 22:39

To: MCC - Licensing <Licensing@monmouthshire.gov.uk>

Subject: Only foods and sauces application

Dear sir/madam

I am writing this email to raise an objection to the planned licence requested by only foods and sauces at bulwark industrial estate. My concern is noise pollution, traffic and most importantly anti social behaviour. At their last event music could be heard at a disturbing level at my residence on juneberry drive bulwark Np16 5zn as well the drunken revelry noises. And further more people were then drunkenly walking past my house throwing cans and food wrappers on the floor.

I do and will continue to object to this proposal. Yours sincerely

[REDACTED]

[REDACTED]

**Monmouthshire Licensing Authority
Licensing Act 2003**

REPRESENTATION FORM FROM OTHER PERSONS

This representation is made by an Other Person

Your name/organisation name/name of body you represent (see note 3)	
Organisation name/name of body you represent (if appropriate) (see note 3)	
Postal and email address	
Contact telephone number	

Name of the premises you are making a representation about	Only Foods and Sauces
Address of the premises you are making a representation about	Bulwark Industrial Estate, Bulwark, Chepstow NP16 5QZ

Your representation must relate to one of the four Licensing Objectives (see note 4)

Licensing Objective	Yes or No	Please detail the evidence supporting your representation or the reason for your representation. Please use separate sheets if necessary
To prevent crime and disorder	Yes	Please reference all points below.
Public safety	Yes	The premises is in an area that, unless you live nearby you will have to drive to it. How are they going to ensure that there is not a rise in drunk driving.
To prevent public nuisance	Yes	The premises is smack bang in the middle of a residential area. Which is mainly families, the elderly and vulnerable people. We have a peaceful life here in Bulwark but if this last weekend was anything to go by it will be completely ruined by this licence being granted. Nobody I have spoken to has been happy about the prospect of extremely loud music playing all day and night over the weekends, every weekend. Having this licence pass will not only encourage drunken behaviour in a family residential area, it will destroy the peace that most people move to bulwark, and this area in particular for.
To protect children from harm	Yes	As stated above, there are a lot of families who live in the area, whose children are always out and about playing. However if there is a rise in drunken behaviour myself and many others worry how that would affect how safe the children will be to play and have fun outside in their own streets.

Please suggest any conditions that could be added to license to remedy your representation or other suggestions you would like the Licensing Sub committee to take into account. **

A curfew on sound. Ideally no sound after 7 or 8 pm and a later start time than 9am! There is absolutely no need for loud music playing non stop from the early to late hours of the day all weekend.
Ideally there would be NO sale of alcohol at all. And generally more consideration for the people living in the area would be greatly appreciated. Perhaps the business should have consulted the residential area directly next to them before proceeding with attempting to procure a licence.

Signed: 

Date:12/08/2025

NOTES

1. If you do make a representation you will be expected to attend a meeting of the Licensing Authority's Committee and any subsequent appeal proceeding. If you do not attend, the Committee will consider any representations that you have made.
2. This form must be returned within the statutory period of 28 days from the date the application was displayed on the premises of the date given to the public notice in a local newspaper or other local publication.
3. These can only relate to the four licensing objectives.
4. Your representation will be passed to the applicant, to allow them the opportunity of addressing your concerns. Your representations will be published in the report available to the Licensing committee, which will be publicly available. Names will only be withheld from the Committee report at your request.
5. Please return this form when completed to:

Monmouthshire Licensing Section
County Hall
Usk
Monmouthshire
NP15 1GA

Or:

Licensing@monmouthshire.gov.uk

[REDACTED]

Sent:

[REDACTED]

12 August 2025 20:10

To:

MCC - Licensing

Subject:

Licensing application 250717-Only-Foods-and-Sauces-Ltd

It has recently been brought to my attention that there is a licensing application in from Only Foods and Sauces for a permanent outdoor venue for recorded and live music and the sale of food and alcohol, staying open to 11pm at weekends. They have recently held a weekend event which caused considerable noise nuisance until late into the evening. Bulwark is a quiet neighbourhood, with many elderly residents and families with young children living here. We like living here because it is peaceful and has a positive community atmosphere. The industrial estate is small and surrounded by residential streets. We strongly feel that an outdoor music venue will be intrusive in terms of noise, both in the daytime and evening, preventing people from enjoying time in their gardens or and will disturb people trying to sleep. We also worry that the selling of alcohol will lead to noise nuisance from people leaving the venue, which is likely to include walking along the main road and the coast path into the residential areas, and will reduce safety in the area. We strongly believe this venue would not be appropriate for this area, would cause disruption and noise, and therefore oppose the planning application.

Yours faithfully

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Sent: 13 August 2025 07:58

To: MCC - Licensing <Licensing@monmouthshire.gov.uk>

Subject: Only Foods and Sauces Licensing Application - Comments

Good morning,

Comments re: Only Foods and Sauces Licensing Application for outdoor music / film venue serving alcohol on Bulwark Industrial Estate

I am a resident in Bulwark and the homeowner of [REDACTED]. Below are my key comments regarding this application:-

- Noise disturbance - at least for the past fortnight, Only Foods and Sauces have been playing loud music near continuously on Saturdays and Sundays from around midday until around 11pm. Both the level of music and duration of music have been a nuisance and certainly disturb us at the house.
- Impact on work - I work in the NHS and, like many others, enjoy relaxing out of work in the peace and quiet of my own home - notably this has been impacted due to the noise from the industrial estate. The worst of which has been music after 9pm on both Saturday and Sunday.
- Concerns re this ongoing due to the fact that this has noticeably changed the atmosphere of our home environment. For instance, when trying to enjoy leisurely time in our garden
- Concerns re extending recorded music hours into the week too

We would be grateful for you to acknowledge our concerns as local residents and, whilst not wishing to close down their operations in totality, capping music hours, significantly lowering noise levels and preferably not extending licensing hours, are all things we would appreciate you considering and enacting.

Kind regards,

[REDACTED]

Sent:
To:
Subject:

12 August 2025 20:46
MCC - Licensing
Only Foods & Sauces, Bulwark Industrial Estate License Application.

Good evening.

I have been a resident of Camp road Bulwark for over 30 years and I understand the above business is applying for a license to sell alcohol and provide outdoor entertainment over a seven day period.

Over the last few weekends the above business has been providing out door entertainment on weekends from the morning into the late evening. The music and karaoke is very loud and disturbs the peaceful atmosphere of the area.

I would be very grateful as a local resident that you consider US before you grant him a license for alcohol and entertainment.

Thank you.

Sent from my iPad

[REDACTED]

Sent: 12 August 2025 16:50
To: MCC - Licensing
Subject: Only Foods and Sauces - Licensing Application Representation

To whom it may concern,

I'm writing in regards to the current licensing application submitted by Only Foods and Sauces. This application seeks to allow them to:

- Play amplified music in the area throughout the week and until 11pm on weekends.
- Serve alcohol over the weekend.

I'd like to express my explicit opposition to this application as a concerned resident nearby.

Amplified Music

Recently, Only Foods and Sauces began playing music extremely loudly from their location, which was clearly audible throughout much of Bulwark. This included in peoples' gardens, in local fields and even from inside our house. Given that the food truck is not in a building itself, nor is the industrial estate it lies in particularly enclosed, the sound travelled well, much further than may be expected.

This area is largely residential, with many families, pet owners and elderly residents living here. As such, it is a peaceful and quiet environment. The music that has already been played disturbed this peace. As a one-off, it's tolerable, and I accept that the company throwing events for the local community has its benefits.

However, the application would give them unilateral permission to play this music whenever they decided. If given this freedom, it's entirely possible that the Bulwark neighbourhood has a continuous soundtrack ringing out, making it almost intolerable to live in. Residents wouldn't be able to raise their children in peace, walk their dogs in peace, enjoy a book in the garden in peace or even enjoy peaceful time in their own homes on a summers day with the window open. This is made more unreasonable given the application seeks permission to play music on weekends until 11pm. At this point, many residents are already asleep or trying to wind down, and the last thing we'd want is loud music playing through the neighbourhood preventing it.

Alcohol consumption

I have less concern with the sale and consumption of alcohol. However, my concern is again with the impacts this may have on local residents.

Only Foods and Sauces is positioned in an industrial estate, accessible primarily by footpaths through residential areas. While the company make clear in their application that they would not tolerate anti-social behaviour *on their premises* following the sale of alcohol, this does nothing to prevent those drunk people walking through the nearby residential areas and causing disruption.

While this wouldn't be a new concern - there are pubs and shops nearby that serve alcohol, of course - it would increase the amount of alcohol consumption and drunk behaviour in the area, providing acute challenges to local police and a reduction in the safety felt by residents in what is, otherwise, a safe neighbourhood.

Tiktok

Finally, if this were a reasonably anonymous food truck I'd perhaps have less concern. However, Only Foods and Sauces regularly broadcast their business to over 150,000 followers on Tiktok. I'm led to assume that much of their business comes from attracting people from outside the area to try their food through this advertising channel. My concern therefore is that if given permission to play music, sell alcohol and run frequent events, the disruption is not just limited to the number of local residents who may take an interest. Instead, it's entirely possible that there are large crowds from across the UK that turn up. This provides a number of challenges for local policing, potential crowd control, and potential infrastructure concerns that the Bulwark area of Chepstow is not equipped to manage effectively. It would also significantly damage local resident morale if the area becomes far more crowded than it is used to on a regular basis.

Conclusion

To conclude, I strongly oppose the application submitted by Only Foods and Sauces, and hope that the concerns of local residents in the nearby area are considered when making the decision.

Many thanks,



**Monmouthshire Licensing Authority
Licensing Act 2003**

REPRESENTATION FORM FROM OTHER PERSONS

This representation is made by an Other Person

Your name/organisation name/name of body you represent (see note 3)	
Organisation name/name of body you represent (if appropriate) (see note 3)	
Postal and email address	
Contact telephone number	

Name of the premises you are making a representation about	Only Food and Sauces
Address of the premises you are making a representation about	Bulwark Industrial Estate Chepstow NP16

5QZ

Your representation must relate to one of the four Licensing Objectives (see note 4)

Licensing Objective	Yes or No	Please detail the evidence supporting your representation or the reason for your representation. Please use separate sheets if necessary
To prevent crime and disorder		
Public safety		
To prevent public nuisance		The noise levels from the venue all of Saturday 9th and Sunday 10th of August upset people at least 500 metres away. It must have been much worse for those closer. The base was very intrusive with a constant, load 'boom' to the beat. Using the garden was uncomfortable for residents who complained to me. On the Sunday, I was aware of it from about 11am to nearly 11pm. We assumed it was just for the launch, but it was heard again on Monday, 11th. We wish them success in their new venture, but the accompanying noise level is NOT acceptable

To protect children from harm		
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Please suggest any conditions that could be added to license to remedy your representation or other suggestions you would like the Licensing Sub committee to take into account. **	Please remove the music part of the license! Residents cannot use their gardens in comfort, and those nearer the venue may be hearing AND feeling that base inside their homes. People wanting to get to sleep because they had work on Monday morning were kept awake. We also have residents working night shift who need to sleep during the day. The music license is NOT appropriate for the area!
--	---

Signed:
12/08/32025



Date:

NOTES

1. If you do make a representation you will be expected to attend a meeting of the Licensing Authority's Committee and any subsequent appeal proceeding. If you do not attend, the Committee will consider any representations that you have made.
2. This form must be returned within the statutory period of 28 days from the date the application was displayed on the premises of the date given to the public notice in a local newspaper or other local publication.
3. These can only relate to the four licensing objectives.
4. Your representation will be passed to the applicant, to allow them the opportunity of addressing your concerns. Your representations will be published in the report available to the Licensing committee, which will be publicly available. Names will only be withheld from the Committee report at your request.
Please withhold my name.
Being a councillor I need to remain private in this.
You may state. However, that a Town Councillor put in a complaint.
Thank you.
5. Please return this form when completed to:

Monmouthshire Licensing Section
County Hall
Usk
Monmouthshire
NP15 1GA

Or:

Licensing@monmouthshire.gov.uk

[REDACTED]

Sent:
To:
Subject:

[REDACTED]

12 August 2025 18:57
MCC - Licensing
Only food

As a resident of Alpha Road i wish to raise my concerns to the application for Alcohol being sold and loud live and recorded music. He has already had several of these events like a free burger day with DJ playing music. The noise from the music travels down into Alpha Road and is loud. I don't feel we should have to put up with this every weekend. I have also been told he held a bring anything to us as long as it over £5 and we will give you a burger. He said he would donate the items to charity but it was encouraging kids to take items from there parents homes without there permission to get a free burger. I am all for him running a legitimate business selling food the place looks fabulous but we do not need Alcohol and live music every weekend. Regards [REDACTED]

[Yahoo Mail: Search, organise, conquer](#)

[REDACTED]

Sent:

[REDACTED]

12 August 2025 11:30

To:

MCC - Licensing

Subject:

Only foods and sauces

I'm highly concerned about the licensing of music by Only Foods and Sauces if it was anything like the week it was awful. The base was so loud it startled my dog and I spend all night consoling him. It's not fair to put my animal through this especially when I have an outdoor rabbit that had to come in.

In addition I have an elderly neighbour who would like to reject this proposal however, at this moment is unable to do so. He stated how it's kept him up and impacted his day.

Many thanks

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Sent: 12 August 2025 21:59

To: MCC - Licensing <Licensing@monmouthshire.gov.uk>

Subject: Objection to Premises Licence Application – Only Foods and Sauces, Bulwark Industrial Estate, Chepstow, NP16 5QZ

I wish to formally object to the premises licence application for Only Foods and Sauces Limited at Bulwark Industrial Estate, Bulwark, Chepstow, NP16 5QZ, dated 17th July 2025.

My objection is based on the following:

1. Prevention of Public Nuisance

The proposed hours for recorded music, live music, and film screenings outdoors until 23:00 on Fridays, Saturdays, and Sundays are likely to cause significant noise disturbance to nearby residents. Outdoor amplified sound late in the evening will travel widely, especially in warmer months, affecting the peace and wellbeing of the local community.

Late-night alcohol sales may also lead to increased noise from patrons leaving the venue, including raised voices, vehicle noise, and anti-social behaviour in the surrounding area.

2. Prevention of Crime and Disorder

Alcohol sales until 23:00 across three consecutive nights create a heightened risk of alcohol-related incidents in an industrial estate location where natural surveillance is limited in the evenings. This can make disorderly or unsafe behaviour more difficult to monitor and control.

3. Public Safety

The site is within an industrial estate not designed for high volumes of pedestrians at night. Large outdoor gatherings will require substantial safety measures, including crowd management and traffic control, which have not been detailed in the application. Without these, there is a risk to the safety of attendees and other users of the area.

4. Protection of Children from Harm

Of particular concern is that there is a gymnastics club located directly next door, which is regularly attended by many children, including during evenings and weekends.

The presence of outdoor alcohol consumption and amplified music near a facility primarily used by children significantly increases the risk of children being exposed to inappropriate language or behaviour from intoxicated adults.

Increased traffic and footfall associated with late-night events may also present safety hazards for children and their parents accessing the gymnastics club.

While supporting the growth of local businesses, I believe that the nature, timing, and location of these proposed licensable activities, particularly outdoor amplified music and late-night alcohol sales, pose unacceptable risks in relation to public nuisance, public safety, and especially the protection of children from harm.

I therefore respectfully request that this application be refused or substantially restricted to safeguard the local community and the many children attending the neighbouring gymnastics club.

Yours faithfully,



Sent from [Outlook for Android](#)

Formal Objection to Premises Licence Application - Only Foods and Sauces,
Bulwark Industrial Estate

To:
The Licensing Section
Monmouthshire County Council
County Hall
Usk, NP15 1GA
Email: Licensing@monmouthshire.gov.uk

Date: 12 August 2025

Subject: Formal Representation Objecting to Premises Licence Application – Only
Foods and Sauces, Bulwark Industrial Estate, Bulwark, Chepstow, NP16 5QZ

Dear Sir/Madam,

I am submitting this opposition to the application by Only Foods and Sauces Limited for a premises licence allowing the sale of alcohol (Friday–Sunday until 23:00), outdoor recorded and live music (Friday–Sunday 09:00–23:00), and films (Friday–Sunday 09:00–23:00) at the above address.

My objections are made in direct reference to the four licensing objectives under the Licensing Act 2003:

1. Prevention of Public Nuisance

The proposal to hold outdoor live and recorded music every weekend from morning until 23:00 will create excessive noise, disturbing the peace of nearby residential areas. This will cause repeated disruption to residents' daily lives, particularly affecting children's ability to sleep and concentrate. Outdoor events of this scale and duration are wholly incompatible with the quiet enjoyment of nearby homes.

2. Prevention of Crime and Disorder

Late-night alcohol sales, combined with live entertainment, significantly increase the likelihood of anti-social behaviour, public drunkenness, vandalism, and disorder in the local area. This is especially concerning given the industrial estate's proximity to residential streets, which could become hotspots for noise, littering, and rowdy behaviour after closing time.

3. Public Safety

An influx of drinkers into an area not designed for large-scale leisure activity poses safety risks, including dangerous driving, impaired behaviour, and confrontations.

The surrounding infrastructure is not equipped for the volume and nature of traffic and pedestrian movement that such events would create.

4. Protection of Children from Harm

Families with young children live within earshot of the proposed venue. Exposure to loud and prolonged music, as well as the increased presence of intoxicated individuals, creates an unsuitable and potentially unsafe environment for children. This would directly undermine the safeguarding of young people in our community.

Additional Concern – Negative Impact on Local Amenity and Property Values

The persistent disturbance caused by weekend events of this kind will make the area less attractive to potential buyers, reducing the long-term saleability and value of local homes. This is a real and foreseeable consequence that further justifies refusing this application.

The scale, frequency, and duration of the proposed activities will inevitably cause noise disturbance, increase the risk of disorder, and create a harmful environment for children, all in direct conflict with the Licensing Act's four statutory objectives.

For the sake of protecting public safety, community wellbeing, and the residential character of the area, I urge the Licensing Authority to reject this application in full.

[REDACTED]

[REDACTED]

I live close to the proposed premises and I am deeply concerned about the serious effect this licence would have on my family and our home life.

If this application is approved, we will be subjected to:

- Loud live and recorded music every weekend from morning until late at night - making it impossible for our children to sleep or study, and robbing us of peace in our own garden and home.
- Increased drunken behaviour and noise late into the night - making the area feel unsafe, especially for families and older residents.
- Loss of community character - turning what is now a quiet, family-friendly area into a weekend party zone.
- Damage to property value and saleability - as no prospective buyer will want to live next to constant weekend noise and disturbance.

We chose to live here because it is a safe, peaceful community for our children. This licence would change that entirely, and not for the better.

For the wellbeing, safety, and peace of mind of local families, I strongly urge the council to refuse this application.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Sent: 12 August 2025 23:51
To: MCC - Licensing <Licensing@monmouthshire.gov.uk>
Subject: Only Foodz and Sauces planning application

Good evening

I have just seen the planning application for Only Foodz and am very concerned about the potential noise levels until 11pm all weekend.

There was an event held at the premises last weekend - presumably without permission - and the music was incredibly loud all day and into the evening.

As a one off of course this is not a problem but the idea that this could be happening all weekend until 11pm on a Sunday throughout the summer months is very concerning as this will prevent quiet enjoyment of our garden.

I would like to raise an objection to this purely based on the noise levels experienced last weekend at my home in the [REDACTED].

I can't imagine how horrendously noisy this must have been for residents living nearer to the industrial estate.

I am happy for people to succeed in their business ventures but please consider the local residents.

Kind regards

[REDACTED]

Sent from my iPhone

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Sent: 12 August 2025 23:52

To: MCC - Licensing <Licensing@monmouthshire.gov.uk>

Subject: Planning objection.

New planning application for - Only Foods and Sauces, Bulwark Ind Estate, Bulwark, Chepstow, NP16 5QZ

I believe further consideration should be given to this application in its current form.

The site is only 100m from residential houses and outside music until 11pm 3 nights a week is definitely a disturbance.

When they have events currently the noise is significant and carries. 3 nights a week until late would not be sustainable.

Outside, amplified music until these times should not be approved.

Thanks

[REDACTED]

[REDACTED]

Sent: 12 August 2025 19:24
To: MCC - Licensing
Subject: Only foods planning application bulwark

Good evening

I am writing to say I do not agree with them playing loud music until 11pm on a Sunday night please work shifts and have to get up early Monday

I live close to the site and it is so loud

The Saturday night does not bother me only the Sunday night I think the cut of time should be 9pm for the music

Regards
[REDACTED]

[Sent from the all-new AOL app for iOS](#)

[REDACTED]

Sent: 12 August 2025 14:18
To: MCC - Licensing
Subject: Only Foodz & Sauces

Hello

Over the weekend we had to endure 24 hours worth of noise over a 2 day period due to live music & djs. We never thought to complain as we assumed it was a one off. Today a neighbour has alerted me that they now want a license to do this weekly which i find utterly ridiculous in the middle of housing estates where people have children and pets who cannot sleep due to this and became very stressed. Our youngest son [REDACTED] is usually asleep by 9pm he was still crying at 11pm as he was exhausted & by closing the window even with a fan on he was far too hot. Our baby daughter [REDACTED] had to wear noise cancelling headphones as well. Also our dog [REDACTED] was very distressed also our cats [REDACTED] were not their usual selves. Having a personal license in both Scotland & England having previously been an events manager i am very surprised this is even being considered given that we would have to apply for temporary licenses to show British & Irish lions tours & Superbowl events in sports pubs which is to be expected and at the end of the day this is simply a breakfast van. I understand if this was a 1 off event to promote the business or support a local charity but it is not. I also belive this would not be line with the 5 licensing objectives mainly protecting children from harm & preventing public nuisance. As live music to 11pm is completely selfish in a residential area especially on a Sunday when kids have school the next day. I can understand recorderd music at lunch times for customers sitting having their lunch but my partner works from home and has several weekly important meetings so i would be furious if this started affecting her business if it were loud. Again in the heat we need our windows open.

Sent from [Outlook for Android](#)

[REDACTED]

Sent: 12 August 2025 15:46
To: MCC - Licensing
Subject: Re: Bulwark Industrial Estate
Attachments: FF37315D-60B0-4823-A77E-5B9D05158071.jpeg

afternoon,
I have just received the attached letter through my door today. I can not believe the burger van has applied for a licence to have events every weekend and also the sale of alcohol 9am-11pm. Surely this licence is not going to be granted, it's ridiculous. The few events they have had the noise has been ridiculous last one being weekend just gone. As a resident in the area I am not happy about the noise being 3 nights a week every weekend. There is going to be no control over the noise with it being outdoors, the sound will travel in the direction of the wind.

Also it's right by a well established kids gymnastics place, the sale of alcohol right by this.

The burger van so far has seemed to attract a lot of young teenagers, How would they control these from not drinking when they keep encouraging kids there, are they going to have sia security ? How will they control age rated films ? Are they going to constantly monitor the sound and send in logs to environmental health as I certainly don't want to be hearing it all day/every weekend?

Then there is the drunks leaving the industrial estate onto the neighbouring streets, like ours. The businesses already on the industrial estate to consider, the increased risk of crime/fighting in the area.

I have huge, huge concerns over the noise with previous experience with them, and being able to sell alcohol is going to make things worse.

I beg you to please not grant them the license
Regards
[REDACTED]

Sent from [Outlook for iOS](#)

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Sent: 13 August 2025 10:22
To: MCC - Licensing
Subject: Licensing application bulwark

I live in local area. I object to the application for the all day music until late at night especially if this is granted for every day of the week kind regards [REDACTED]

[REDACTED]
[REDACTED]
Sent:
To:
Subject:

13 August 2025 17:06
MCC - Licensing
Only Foods and Sauces License Application

To who it may concern

I am a resident of Alpha Road, and my house backs right onto the industrial estate.

Firstly, I am not against any form of music, but the persistent pulsing "bass" beat last weekend was a bit much.

Surely that genre of music is not very family friendly. Who listens to techno club music on an industrial estate? It was ridiculous!

Then there was the karaoke/live music, which all we could hear was "NOISE", because it was so loud you couldn't even make out a tune.

It was not unsimilar to a cat being strangled.

I don't think people realise how much noise (voices, music and even conversation) can be heard around the estate.

Then you have to factor in the Alcohol License as well, which will make people even louder. Plus the rubbish that this will produce.

My husband currently works shifts (2 mornings and 2 nights) then 4 days off, it's rolling shifts so he could be weekends or mid-week.

This license **will have a serious detrimental impact** on his sleep patterns:-

- On mornings he goes to bed at 8pm and gets up 3.45am
- On nights he goes to bed 6.30am and gets up at 2.30pm

Our neighbours are paramedics and they also work shifts.

I have real concerns regarding this license being granted, as it will gravely effect my household.

Yours sincerely

Alpha Road Resident

[REDACTED]

Sent:

[REDACTED]
13 August 2025 17:43

To:

MCC - Licensing

Subject:

Objection to Premises Licence Application – Only Foods and Sauces Limited,
Bulwark Industrial Estate, Bulwark, Chepstow, NP16 5QZ

[REDACTED]
13th August 2025

Licensing Section
Monmouthshire County Council
County Hall
Usk
NP15 1GA

Dear Sir/Madam,

I am writing to formally object to the premises licence application made by Only Foods and Sauces Limited for the above location. My property is situated on Alpha Road, in very close proximity to the Bulwark Industrial Estate. Although the premises are located on an industrial estate, it is only a short distance from residential properties, including my own.

Over recent weeks, outdoor events have already been taking place at this premises. The noise levels from music and loud voices have been unbearable, with sound carrying directly into our homes and gardens from morning through to late evening. These disturbances have occurred throughout the day on weekends and, on multiple occasions, have continued late into the night, severely impacting the peace and quiet of the neighbourhood.

Granting a licence for:

Sale of alcohol from Friday to Sunday until 23:00

Outdoor recorded music Monday–Sunday,

Outdoor live music Friday–Sunday, and

Outdoor film screenings Friday–Sunday

would, in my view, create a substantial and ongoing public nuisance for nearby residents. The proposed hours, especially with outdoor amplified sound, are wholly inappropriate for a location so close to a residential area.

As a resident directly affected, I am extremely concerned about:

Public nuisance – The excessive noise generated by outdoor events is already disrupting the quiet enjoyment of our homes and gardens.

Impact on residential amenity – The scale and duration of proposed activities are incompatible with a mixed-use area where homes back directly onto the industrial estate.

Potential for anti-social behaviour – The sale of alcohol combined with prolonged outdoor events increases the risk of disturbances and disorder affecting the surrounding residential streets.

For these reasons, I strongly object to this application in its entirety. I also object to any further social events or outdoor activities of this nature taking place at this location, regardless of licensing arrangements, due to the unacceptable impact they have on local residents' quality of life.

I trust the Licensing Committee will give full consideration to the detrimental effects this licence would have on the community and will refuse the application.

Yours faithfully,

A black rectangular box redacting the signature of the person writing the letter.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 12 August 2025 22:56
To: MCC - Licensing <Licensing@monmouthshire.gov.uk>
Cc: [REDACTED]
Subject: Clarification Request Regarding Only Foods and Sauces Licence Application – Safety Concerns

Dear Licensing Team,

I am writing in relation to the recent premises licence application for Only Foods and Sauces, Bulwark Industrial Estate, Chepstow (NP16 5QZ).

From the site plan associated with this application, it appears that the proposed entrance for the food stall van and associated late-night entertainment (including the sale of alcohol) may be situated on, or accessed through, the grounds used by Kestrels Gymnastics.

If this is correct, we have serious concerns about the safety implications for the children attending the gymnastics school, particularly as sessions run during evenings and weekends.

The proposed activities involve large crowds, alcohol consumption, and amplified music, all of which could significantly increase risks in terms of safeguarding, supervision, and safe access for young people.

Could you please confirm:

1. The exact location of the planned entrance and access routes for the venue.
2. Whether any measures are proposed to ensure that public access to the gymnastics school site remains secure during licensed events, if the entrance is located elsewhere.

I would appreciate clarification as soon as possible.

Many thanks,

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

From: [REDACTED]

Sent: 13 August 2025 09:48

To: MCC - Licensing <Licensing@monmouthshire.gov.uk>

Cc: [REDACTED]

Subject: Licensing application- Only Foods and Sauces, Bulwark Industrial Estate.

Firstly, at 10.15 p.m. last night we received through our letter box notification of the above application. This is dated 17th. July with responses required by tomorrow. This gives residents little chance to consider their position and those on holiday or working away from home no chance at all.

I reside in number [REDACTED] Camp Road, less than 150 metres from the southern boundary of the estate with many residents in Alpha Road and Alexandra Road even closer.

Bearing in mind that this is a relatively quiet neighbourhood in which people enjoy leisure time in their gardens and have open windows during warm weather the prospect of live music at such close proximity is very worrying. Music from the Dell, Chepstow Racecourse, The Two Brewers and Burntbarn Club are all noticeable in certain conditions but as they are more distant and fairly infrequent can be tolerated.

More detailed information would be welcome, such as:-

Where exactly on the Industrial Estate the premises are located.

Will there be any physical measures to contain noise.

What restrictions will there be on volume and how will these and opening hours be monitored?

I would appreciate your comments and any relevant information.

Sincerely,

[REDACTED]

Sent via BT Email App

[REDACTED]

Sent: 13 August 2025 13:39
To: MCC - Licensing
Subject: Loud music (onlyfoodz)

Hello

Sorry to bother you its just to ask if possible you could stop or calm the music down from the onlyfoodz burgers ect around our area . We have asked the people but then get a group approach us telling us to stop moaning and swearing at us to go away . The owners of onlyfoodz can be very rude to other members of the public when we as them just to keep music at a proper level .

Thankyou

[REDACTED]
Sent from my iPhone

[REDACTED]

Sent:

13 August 2025 10:30

To:

MCC - Licensing

Subject:

Onlyfoodz

Morning

Just a little rant, how as this business been granted to extend its an absolute eyesore and I feel sorry for all the residents at the end of the road having to put up with all the noise especially Saturday and Sunday nights ,playing loud music all day till midnight .

Thanks [REDACTED]

[REDACTED]

Sent:

[REDACTED]
13 August 2025 22:59

To:

MCC - Licensing

Subject:

Complaint Regarding Unlicensed and Disruptive Events by "Only Foods"

Dear Council Officer,

I am writing to formally raise a complaint regarding a company trading under the name Only Foods, who have recently been holding events in our area (Bulwark, Chepstow) without the appropriate licences or any consultation with local residents.

These events involve loud music, often continuing for extended periods, which has caused considerable disruption to the peace and quiet of the neighbourhood. From my observations, these gatherings appear to be organised solely for the purpose of creating TikTok content and generating online attention, with no regard for the impact on the local community.

There seems to be no effort to engage with residents, address concerns, or operate in a way that benefits the area. Instead, the focus appears to be entirely on self-promotion and personal gain.

I request that the council investigate whether Only Foods has obtained the correct permissions, including any required event licences, noise control measures, or risk assessments. If they are in breach of regulations, I urge the council to take appropriate enforcement action to prevent further unlicensed and disruptive activities.

The community deserves to be consulted and protected from avoidable noise and disturbance. I would appreciate a written response outlining what action the council will take regarding this matter.

Further to this, the organiser Mr Kyle Gettings has a scrap metal company in Coleford called K&B recycling, which I understand is under investigation by the council for activities of operating without a licence. It seems this person has no regard for the community only themselves.

Kind regards,

[REDACTED]

[REDACTED]



[REDACTED]

Sent:

[REDACTED]

14 August 2025 08:14

To:

MCC - Licensing

Subject:

Only foodz

To all concerned

I am writing this email to object against the license that has been applied for to allow a music and alcohol license for the premises of only foodz at bulwark industrial estate. I have friends and family's children that attend the gymnasium next door and feel the sale of alcohol would be inappropriate next to a child's gym club. I have enquired for my young child to start at this gym club in September but if this license is granted then I would not feel comfortable taking my child there! I hope everyone involved in this sees sense and stops this from happening Yours sincerely A local resident Sent from my iPhone

Sent:
To:
Subject:

13 August 2025 09:54
MCC - Licensing
Licensing objection

Re: Only Foodz and Sauces Ltd – Licensing application, Bulwark, Chepstow.

I am writing to formally object to the current licensing application submitted by **Only Foodz and Sauces Ltd** for the sale of alcohol and the playing of live or recorded music at their premises on the Bulwark industrial estate, Chepstow.

These premises are in a quiet, residential neighbourhood where noise levels are generally low, allowing residents to enjoy peaceful evenings and nights and in the warm weather, within the comfort of their own gardens. However, on recent occasions when music has been played at the venue, the volume has been excessively loud, disrupting the peace and quiet that residents rightly expect in their own homes.

The noise has been intrusive enough to be heard clearly inside my property, even with windows closed with the vibrations of the bass far too excessive. This is particularly concerning given the late hours and length of time such music could potentially continue under the terms of the proposed licence. I must also point out that there has been no prior consultation with local residents before this business venture was implemented. The first many of us heard of it was after the noisy events had already taken place. This lack of engagement with the community shows little consideration for the people who live here and are directly effected by the activities of the premises.

Granting this application, without strict and enforceable limits on volume, hours of operation, and noise management, will significantly impact the quality of life for local residents. It risks setting a precedent that our neighbourhood is no longer considered a quiet residential area, but instead an entertainment zone—something that residents have not agreed to. I strongly believe that the introduction of a licensed venue serving alcohol and playing amplified music, raises serious concerns. I fear that if this application is approved, it will attract large crowds and potentially lead to increased antisocial behaviour, noise pollution, and a general decline in the quality of life for local residents.

I therefore urge the Licensing Committee to either refuse this application in its current form or, at the very least, impose strict conditions to protect residents from noise disturbance, such as:

- Limiting music to lower, non-intrusive volumes.
- Restricting hours for amplified music and alcohol sales to reasonable times and limited days of the week.

- Requiring soundproofing measures and ongoing noise monitoring.

I trust the Council will take seriously its duty to protect the amenity of residents and ensure that our community remains a safe and peaceful place to live.

Yours faithfully

A solid black rectangular box used to redact a signature.

■ Camp Road
Bulwark
Chepstow
Monmouthshire
NP16 5QT

13 August 2025

The Licensing Section
Monmouthshire County Council

I am writing regarding the licensing application at Only Foods and Sauces, Bulwark Industrial Estate, NP16 5QZ.

The van had an event on over the weekend of 9 and 10th of August 2025. There was music between 11.00am to 11.00pm. I could hear this in my house and garden throughout the day. I thought this was an occasional event and hoped everyone had a lovely time and enjoyed the fine weather. There was also an event on a weekend earlier in the summer. You could hear music that weekend too.

I have not seen any publicity or a notice about this application. How have local residents been informed about it?

While the van is sited on an industrial site, there are residential properties nearby. The van is outside. The music is outside and sound carries. An outdoor site near houses is not suitable for frequent loud music. I could hear music this weekend and the application is for longer, for example, from 9.00am on Fridays, Saturdays and Sundays. The noise was intrusive this weekend but as a very occasional event, it would be tolerable. More frequent use will be unacceptable; it will be a nuisance and disruptive. I am not the 'nearest' neighbour by any means.

This seems to be a change and intensification of use. There are other businesses on the industrial estate, for example, a bus depot and workshops. It is also the approach road to Elis laundry. It can be a busy area with parked cars, and cars, lorries and buses manoeuvring. Therefore, I am also concerned about road safety.

I do not believe that this is a suitable location for this use. I would also add again that there has not been any publicity to allow residents to make representations. I only became aware of this application yesterday evening.

Kind regards

■

[REDACTED]

Sent: 13 August 2025 11:08
To: MCC - Licensing
Subject: Re: Objection Only Food and Sauces

Sorry just one other thought what toilet facilities are available on the site?

Thanks

[REDACTED]
Sent from my iPhone

> On 13 Aug 2025, at 10:08, [REDACTED] wrote:

>

> Good Morning

> I would like to place an objection to the granting of an Alcohol License to the company Only Foods and Sauces and register a complaint about the noise there this weekend as well.

> This weekend the noise from the premises meant that we could not use our garden due to the constant booming and thudding coming from the location. The noise caused us a great deal of distress and after working all week ruined what should have been a relaxing weekend spent at home . Surely everyone has a right to enjoy their garden in relative peace and quiet?

> I am also not aware of any attempt to contact local residents regarding the plans and have not seen anything locally posted regarding the application either. I would say this also applies to many of the residents who are not on social media.

> I am away on holiday from 20th August until 8th September but would be happy for the Environment Officer to attend my premises to hear the impact of the noise. In addition if a licence is granted we will then also have to suffer the additional noise of drunken people making their way home from the venue. Do you know if there has been any consultation group or impact assessment carried out with regards to the application? Also one last question with regards to the noise this weekend is do they have permission already to play this excessively loud music ?

> Thank you

> [REDACTED]

> Sent from my iPhone

[REDACTED]

Sent:

13 August 2025 21:50

To:

MCC - Licensing

Subject:

Licensing Application for Music / Film Venue Serving Alcohol on Bulwark Industrial Estate

Hello

I am messaging in behalf of my elderly mother [REDACTED] who lives at [REDACTED] Victoria Road Bulwark. We would like to express our disapproval of this application. A music event took place recently by these people and the noise was unbearable. We do not support this application in any way.

[REDACTED]

[REDACTED]

[REDACTED]
Sent: 13 August 2025 14:22
To: MCC - Licensing

There music is two loud

There mods are nasty and they are threatening customers they need to be shut down

[REDACTED]

Sent:
To:
Subject:

[REDACTED]

13 August 2025 21:25
MCC - Licensing
Onlyfoods Chepstow

Hi I want our request in for this place to be closed down the music is horrendous loud and speed of the cars is a joke

[REDACTED]

Sent: 13 August 2025 19:36
To: MCC - Licensing
Subject: Licensing Application for Outdoor Music/Film venue serving alcohol on Bulwark Industrial estate for Only Foods and Sauces Limited

Importance: High

Re: Only Foods and Sauces Ltd – Licensing Application

I am writing to formally object to the current licensing application submitted by **Only Foods and Sauces Ltd** for the sale of alcohol and the playing of live or recorded music.

Can you please advise why there appears to have been no consultation periods, or communications either in writing or by email communications from the local and/or Monmouthshire CC with regards to this application for a licence to be granted?

As an example we have recently in the area received direct occupier communications with regards to local planning applications within the last 6 months which has advised local residents of the intention for neighbour wishing to carry out expansion works associated with their properties, to which as local residents we are given the opportunity to review the application and comment according. However in the case of **Only Foods and Sauces Ltd**, no such communication has taken place. This potential granting of any such licence with affect not only residents of:

Victoria Road, Alpha Road, Camp Road, Alexandra Road, Bulwark Avenue, Marsh Road, Middle Way, Raglan Way, Thornwell Road, Pembroke Road, Mathern Way, Thornwell Area, Pembroke Road, Bulwark Road Flats, Marten Road, Strongbow Road etc.

All these premises are in a quiet, residential neighbourhood where noise levels are generally low, allowing residents to enjoy peaceful evenings and nights and in the warm weather, within the comfort of their own gardens.

However, recently it appears this venue has been playing at the venue during certain hours of the day, the volume has been excessively loud, disrupting the peace and quiet that residents rightly expect in their own homes.

I would point out that there appears to have been no prior consultation with local residents before this business venture was implemented. The first many of us heard of it was after the noisy events had already taken place. This lack of engagement with the community shows little consideration for the people who live here and are directly affected by the activities of the premises.

The noise has been intrusive enough to be heard not only within my garden location, but can be clearly heard within my property, even with windows closed with the vibrations of the bass far too excessive during these time periods. This is particularly concerning given the late hours and length of time such music could potentially continue under the terms of the proposed licence. Granting this application, without strict and enforceable limits on volume, hours of operation, and noise management, will significantly impact the quality of life for local residents. It risks setting a precedent that our neighbourhood is no longer considered a quiet residential area, but instead an entertainment zone—

something that residents have not agreed to. I strongly believe that the introduction of a licensed venue serving alcohol and playing amplified music raises serious concerns.

I fear that if this application is approved, it will attract large crowds and potentially lead to increased antisocial behaviour, noise pollution, and a general decline in the quality of life for local residents.

We have over the past months had to endure, boy racer type anti-social behaviour with engine revving and wheel spins etc. on what that can only be considered to be rough terrain.

The granting of any such licences will increase the amount of road traffic coming through Bulwark which is at a pinch point already due to traffic congestion, and by granting any such licence will increase traffic flow through Bulwark shops, and as such will result in more accidents and possible serious injuries to pedestrians.

The area in question being utilised for this application is located on a run-down industrial business site for predominantly warehousing and garage support facilities and is NOT conducive to entertainment activities etc.

I therefore urge the Licensing Committee to either refuse this application in its current form or, at the very least, impose strict conditions to protect residents from noise disturbance, such as:

Limiting music to lower, non-intrusive volumes.

- Restricting hours for amplified music and alcohol sales to reasonable times, especially on Sundays
- Requiring soundproofing measures and ongoing noise monitoring.

I trust the Council will take seriously its duty to protect the amenity of residents and ensure that our community remains a safe and peaceful place to live.

Failing any productive discussions, as residents of the area we may have no option but to request the action of our Local MP to achieve a satisfactory outcome.

We await your response in due course.

Yours faithfully



Local Resident

[REDACTED]

Sent:
To:
Subject:

[REDACTED]

13 August 2025 22:35
MCC - Licensing
Only foods and sauces

I would like to raise my concerns regarding the recent application to serve alcohol from the only foods and sauces food van and the application to have live music from there.

It may be in the industrial estate but it is still on street drinking with the risk of anti social behaviour. The noise this van already makes is a nuisance plus the traffic it is causing throughout the bulwark rd, thornwell rd areas.

They're claiming to be doing this for the community but it is nothing more than to raise their social status on social media. Kyle gettings is a notorious criminal with numerous convictions, he has had many businesses fall through and does not pay his taxes. Last year he was trying to raise a profile, pretending that he was a multimillionaire, all was deleted once he gained a following after the burger van fire. This is nothing more than another way to fill his ego and the local residents are the ones having to suffer for it.

[REDACTED]

Sent: 13 August 2025 16:50
To: MCC - Licensing
Subject: Licence for Only food and sauces
Attachments: Video.mov

Hi

I'm struggling to fill in the form.

Please can you see my representation

I would also request that my name and contact details are kept confidential and not shared to anyone.

My names is [REDACTED]
[REDACTED]

I'd like to make a note to the license committee re Only food and sauces Music licence please.

Last weekend they had a temporary licence for music from 10-11pm Friday Sat and Sunday I believe. It was all day. The music boomed at us with the volume from the bass and we had the repetitive beat all day. A combination of live singing and recorded. So much so we had to leave the house and go to another family member to have a break from it as my son was struggling with it.

While I applaud what they are doing and wish them loads of luck they have to work with us neighbours and keep the volume down to a minimum please. It sounded like an all day rave. It was oppressive. Too long.

The odd party now and then with a sensible cut off time is fine and a short bit of music is sensible. But the music was just too loud for all day it was torturous. I felt too vulnerable on my own at 10.30 to go up and ask them to turn it down. I did drive up there to do so but didn't want to get out. But I know that other neighbours did and fair play they did turn it down for a bit but it soon crept back up.

Musical all day amplified on speakers or hi powered speakers is just too much. Whether it's singing or recorded music. Please can they just tone it down. Have music for a much shorter time not all day. It nearly drove us to distraction. It's like they are an outdoor pub.

No one wants to see them fail, they look like they are having a fab time and that is brilliant and it looks like their business is booming which is also great too. But please consider the neighbours. Some of us work nights. Some of us have children who struggle with repetitive sounds. The bass at some points was very overwhelming. It may not have felt like it to them but the sound travels down the units and the road straight down to us.

I wish them well. I really do. But just please no long days of loud music. The odd evening is ok but just not so loud and not all day. Our peaceful gardens were not peaceful. We really struggled to relax that weekend after a really stressful week in work.

I attach a video short from close by when I went up at 10.30 to ask them to turn it down but didn't feel confident enough to do so. You can hear the booming base and I'm about 150 yards from it. But I had stopped from going further because I felt too vulnerable.

Please can you consider the above. While I do not want them to fail I would like a bit of sensitivity around volume and length of time for playing music considered for the neighbours. I don't understand why it had to be so loud. I love seeing people have fun, but the needs of others has to be considered too. All day just pushed us over the edge. It was relentless and I get it was an opening weekend. But we didn't get a break from it. Now and then is ok. But not all the time and not so loud. Good luck for their business. I really do wish them that. Just think of us too. We get what you want to do. But please consider us too.

Thank you



Sent from my iPhone

[REDACTED]

Sent:

[REDACTED]
12 August 2025 16:32

To:

MCC - Licensing

Subject:

Representation for the Only Foods and Sauces license application

[Sent from AOL on Android](#)

To Whom it May Concern

I am writing to express my concerns and objections as a resident of Alpha Road to the Only Foodz and Sauces van being granted a licence to sell alcohol, play live and recorded music and films throughout every weekend.

On the occasions that they have these events now i.e. live music it is very noisy and disturbing.

I am concerned that children / minors will be able to watch films of an unsuitable certificate rating and can see nothing within their application to manage this.

[REDACTED]

Sent:
To:
Subject:

[REDACTED]

12 August 2025 14:03
MCC - Licensing
Only foodz

I object from this licence being approved for only, Chepstow.

I feel this is an urgent matter due to the company advertising upcoming live events and planning further bigger events.

This is having a negative impact on the local community who live here.

This page is intentionally left blank

[REDACTED]

[REDACTED]

[REDACTED]

Sent: 13 August 2025 09:11
To: MCC - Licensing

My name.is [REDACTED]

Only foods and sauces are. Very good for the community getting everyone together.and they do very good food and they are just trying there best to do well for for them self's and give a place for people a place to go so please support them

Sent from my Galaxy

[REDACTED]

Sent:
To:
Subject:

[REDACTED]

13 August 2025 16:06
MCC - Licensing
Onlyfoodz

Hello

I've heard that there has been a concern raised with what Onlyfoodz has done with there new project and I personally think they have done an amazing Job with bringing people from Chepstow together, I've visited them from Cardiff a few times with my family and always had a great few hours visiting Chepstow. I attended there opening Weekend and met some great local people who were very respectful to the area keeping it tidy, I personally think they have done a great job bringing all local age groups together for some fun with great food and singing talents and it would be a big loss for someone to spoil this amazing business adventure they have all worked so hard for and deserve it hopefully they will get the outcome they deserve.

Many thanks [REDACTED]

[REDACTED]

Sent:
To:
Subject:

[REDACTED]

13 August 2025 14:24
MCC - Licensing
Onlyfoodz

Dear sir/madam

It's been brought to my attention from our community that there has been unrevalant complaints and information given to you regarding onlyfoodz van which is ran by a family ran business they have helped loads of families and individuals out thought there time being business owners. I would appreciate if the false information is discarded as music is only loud when they run events that help others for example they have recently ran an event which was a free food advent out of there own pocket this advent was all paid for to say a massive thank you to there amazing customers and supporters without there positivity our community wouldn't be the same without them they bring so much joy and happiness into the community and also to others that travel hours from different hometowns to visit onlyfoodz because of there amazing food with massive positivity energy they bring to one another.

Thank you for taking time to read this email please don't hesitate to contact me on the email above if more information is needed.

Many thanks [REDACTED]

[REDACTED]

Sent:

13 August 2025 15:02

To:

MCC - Licensing

Please keep only foodz open we love it.

[REDACTED]

Sent:
To:
Subject:

[REDACTED]

13 August 2025 15:32
MCC - Licensing
Only foods

Good afternoon

I would just like to compliment the team at only foods and sauces for the time effort and total professionalism this weekend for turning another ever increasing derelict space in Bulwark into a potential thriving community hub .The time and expense laid out by Kyle and Kelly to launch such a well needed community space must be applauded and with support and advise from both the community and the council help encourage the venture to succeed.

I wish them all the Luck in the world and fully support their time and effort in making it a success.

Sincerely [REDACTED]

Sent from [Outlook for iOS](#)

[REDACTED]

Sent: 13 August 2025 18:16
To: MCC - Licensing
Subject: Only foodz and only treatz

Dear who may concern

I am writing to strongly support Only Foodz and Only Treats in light of the recent complaints about their music. Kelly and Kyle are a hardworking, family-run business with a valid music licence who have created a safe, welcoming space for the whole community. As a vulnerable person myself, their venue has been a place of comfort and belonging — somewhere I can be myself without fear or judgement. From their very first opening days, they brought people together, creating an environment that benefits everyone, especially by giving young people a positive space that helps keep them out of trouble. Their events not only enhance community spirit but also contribute to the local economy by attracting visitors and encouraging people to spend in the area.

It is deeply upsetting to see their good work threatened by a small number of selfish complaints. They have done nothing but uplift our community, yet they are being met with unfair criticism and hostility. Only Foodz and Only Treats deserve recognition and support, not obstacles. I will continue to stand by Kelly and Kyle for as long as I live, and I urge the council to ensure they can continue operating with their music licence intact so their positive impact — socially, culturally, and economically — can continue to thrive.

[REDACTED]

Sent:
To:
Subject:

[REDACTED]

13 August 2025 20:58
MCC - Licensing
Onlyfoodz

Hi

I'm writing to say, how amazing this establishment is, they bring great food and bring alot to the community, with there recent upgrade it's a lovely place to go eat and enjoy some entertainment, it's a great atmosphere and there's no harm music is off by half 10 or even 11 which is the law for outdoor events, it is no different, they bring people together with fun for all the family, they have worked really hard to get where they are, with a mass following from all over the country, also they are lovely people.

Kind regards

[REDACTED]

Sent from [Outlook for Android](#)

[REDACTED]

Sent:
To:
Subject:

[REDACTED]

13 August 2025 10:56
MCC - Licensing
Onlyfoodz

I'm writing to express my support for only foods with there future plans. They do great work for the whole community.

[REDACTED]

Sent:

[REDACTED]
13 August 2025 11:51

To:

MCC - Licensing

Subject:

Onlyfoodz

To whom it may concern,

I have emailed to in a hope to help support onlyfoodz as I have heard that there has been complaints made against them, I myself spent the Saturday and sunday there and travelled from caerphilly to attend the event it was an amazing weekend and the event was beautiful I was nice seeing people coming from all over the place and getting along it was a family friendly event with amazing food and desserts and spectacular entertainment it would be a shame to see it not happening again as I know for sure that I will be attending all future event as my children had an amazing weekend. So I hope this helps in your decision to allow it to happen again and again.

Regards

[REDACTED]

[REDACTED]

Sent:

13 August 2025 20:03

To:

MCC - Licensing

I support the local business only foodz and everything they're doing for the community

[REDACTED]

Sent:

[REDACTED]

13 August 2025 12:08

To:

MCC - Licensing

Dear Licensing Team,

I am writing to express my full support for Only Foods and Sauces (OnlyFoodz, OnlyTreatz, OnlyBooz) in their application for a premises licence under the UK licensing rules.

This business has become a valued part of the local community, offering a safe, welcoming, and family friendly environment where people of all ages can enjoy good food, music, and company. They have consistently demonstrated a commitment to giving back to the community and creating a positive, inclusive space for everyone.

The recent open day was a clear example of the positive impact this business has on the area. The event brought together families, friends, and neighbours who enjoyed freshly made burgers, delicious desserts, and fun activities on the newly refurbished lawn area. The atmosphere was vibrant and friendly, with people of all generations connecting and enjoying the day together.

Granting this licence will enable Only Foods and Sauces to continue offering these community building experiences, supporting local culture, and contributing to the area's social and economic wellbeing. I have no doubt they will uphold the highest standards of safety, responsibility, and hospitality.

I strongly recommend that their premises licence application is approved, so they can continue to serve and enrich our community.

Kind Regards,

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Sent: 13 August 2025 09:08

To: MCC - Licensing <Licensing@monmouthshire.gov.uk>

Subject: Only foods n sauces

I've been to there event on the weekend it is amazing to see the community coming back together and seeing everyone having a good time in such a family friendly environment

Sent from [Outlook for Android](#)

[REDACTED]

Sent:

[REDACTED]

13 August 2025 10:54

To:

MCC - Licensing

This onlyfoodz has helped people to go and enjoy the community yes there is been a complaint but I think the community has got a good place to go not just adults but children too ...

[REDACTED]

Sent:

[REDACTED]

13 August 2025 10:46

To:

MCC - Licensing

Subject:

Only foodz chepstow

Hi its come to my attention that there are objections to music and drinks at only foodz in chepstow i want to tell you that kyle and kelly and the team have worked so hard to bring something positive to the community bringing families together live music on weekends ending at the allowed time i think it would be an absolute shame if music was stopped when so many people from all walks of life come down to enjoy the music and atmosphere and enjoy the sites of chepstow putting it on the map even more i support them 100% and was there the weekend just gone and what an amazing weekend it was fot the family they are even putting a childrens area in so its so nice to go somewhere enjoy live music and where the kids can play keep live music alive at only foodz chepstow where they are bringing communities together Thankyou [REDACTED] Sent from my iPhone

[REDACTED]

Sent: 13 August 2025 11:48
To: MCC - Licensing
Subject: LICENSING TEAM

Dear Licensing Team,

I am writing to express my full support for Only Foods and Sauces (OnlyFoodz, OnlyTreatz, OnlyBooz) in their application for a premises licence under the UK licensing rules.

This business has become a valued part of the local community, offering a safe, welcoming, and family friendly environment where people of all ages can enjoy good food, music, and company. They have consistently demonstrated a commitment to giving back to the community and creating a positive, inclusive space for everyone.

The recent open day was a clear example of the positive impact this business has on the area. The event brought together families, friends, and neighbours who enjoyed freshly made burgers, delicious desserts, and fun activities on the newly refurbished lawn area. The atmosphere was vibrant and friendly, with people of all generations connecting and enjoying the day together.

Granting this licence will enable Only Foods and Sauces to continue offering these community building experiences, supporting local culture, and contributing to the area's social and economic wellbeing. I have no doubt they will uphold the highest standards of safety, responsibility, and hospitality.

I strongly recommend that their premises licence application is approved, so they can continue to serve and enrich our community.

Kind Regards,
[REDACTED]

Sent:
To:
Subject:

13 August 2025 15:21
MCC - Licensing
Please allow

Dear Licensing Team,

I am writing to express my full support for Only Foods and Sauces (OnlyFoodz, OnlyTreatz, OnlyBooz) in their application for a premises licence under the UK licensing rules.

This business has become a valued part of the local community, offering a safe, welcoming, and family friendly environment where people of all ages can enjoy good food, music, and company. They have consistently demonstrated a commitment to giving back to the community and creating a positive, inclusive space for everyone.

The recent open day was a clear example of the positive impact this business has on the area. The event brought together families, friends, and neighbours who enjoyed freshly made burgers, delicious desserts, and fun activities on the newly refurbished lawn area. The atmosphere was vibrant and friendly, with people of all generations connecting and enjoying the day together.

Granting this licence will enable Only Foods and Sauces to continue offering these community building experiences, supporting local culture, and contributing to the area's social and economic wellbeing. I have no doubt they will uphold the highest standards of safety, responsibility, and hospitality.

I strongly recommend that their premises licence application is approved, so they can continue to serve and enrich our community.

Kind Regards,

[REDACTED]

Sent:

13 August 2025 13:17

To:

MCC - Licensing

Subject:

Only Scrans License

Dear Monmouth Shire

Let them keep the license plz- music is mega and the burgers are mid.

[REDACTED]

[REDACTED]

Sent:

[REDACTED]

13 August 2025 15:19

To:

MCC - Licensing

Dear Licensing Team,

I am writing to express my full support for Only Foods and Sauces (OnlyFoodz, OnlyTreatz, OnlyBooz) in their application for a premises licence under the UK licensing rules.

This business has become a valued part of the local community, offering a safe, welcoming, and family friendly environment where people of all ages can enjoy good food, music, and company. They have consistently demonstrated a commitment to giving back to the community and creating a positive, inclusive space for everyone.

The recent open day was a clear example of the positive impact this business has on the area. The event brought together families, friends, and neighbours who enjoyed freshly made burgers, delicious desserts, and fun activities on the newly refurbished lawn area. The atmosphere was vibrant and friendly, with people of all generations connecting and enjoying the day together.

Granting this licence will enable Only Foods and Sauces to continue offering these community building experiences, supporting local culture, and contributing to the area's social and economic wellbeing. I have no doubt they will uphold the highest standards of safety, responsibility, and hospitality.

I strongly recommend that their premises licence application is approved, so they can continue to serve and enrich our community.

Kind Regards,

[REDACTED]

Sent:

[REDACTED]

13 August 2025 15:20

To:

MCC - Licensing

Dear Licensing Team,

I am writing to express my full support for Only Foods and Sauces (OnlyFoodz, OnlyTreatz, OnlyBooz) in their application for a premises licence under the UK licensing rules.

This business has become a valued part of the local community, offering a safe, welcoming, and family friendly environment where people of all ages can enjoy good food, music, and company. They have consistently demonstrated a commitment to giving back to the community and creating a positive, inclusive space for everyone.

The recent open day was a clear example of the positive impact this business has on the area. The event brought together families, friends, and neighbours who enjoyed freshly made burgers, delicious desserts, and fun activities on the newly refurbished lawn area. The atmosphere was vibrant and friendly, with people of all generations connecting and enjoying the day together.

Granting this licence will enable Only Foods and Sauces to continue offering these community building experiences, supporting local culture, and contributing to the area's social and economic wellbeing. I have no doubt they will uphold the highest standards of safety, responsibility, and hospitality.

I strongly recommend that their premises licence application is approved, so they can continue to serve and enrich our community.

Kind Regards,

[REDACTED]

Sent:

[REDACTED]
13 August 2025 15:24

To:

MCC - Licensing

Subject:

Support for Premises Licence – Only Foods and Sauces

Dear Licensing Team,

I am writing to express my full support for *Only Foods and Sauces* (OnlyFoodz, OnlyTreatz, OnlyBooz) in their application for a premises licence under the UK licensing rules.

This business has become a valued part of the local community, offering a safe, welcoming, and family friendly environment where people of all ages can enjoy good food, music, and company. They have consistently demonstrated a commitment to giving back to the community and creating a positive, inclusive space for everyone.

The recent open day was a clear example of the positive impact this business has on the area. The event brought together families, friends, and neighbours who enjoyed freshly made burgers, delicious desserts, and fun activities on the newly refurbished lawn area. The atmosphere was vibrant and friendly, with people of all generations connecting and enjoying the day together.

Granting this licence will enable *Only Foods and Sauces* to continue offering these community building experiences, supporting local culture, and contributing to the area's social and economic wellbeing. I have no doubt they will uphold the highest standards of safety, responsibility, and hospitality.

I strongly recommend that their premises licence application is approved, so they can continue to serve and enrich our community.

Kind Regards,

[REDACTED]

Sent: 13 August 2025 09:15
To: MCC - Licensing
Subject: Re: only foodz and sauces

Good Morning,

I wanted to give my support for this amazing local company that have recently expanded. I have visited a number of times and can highly recommend. They have brought families together in the local community they constantly help people out, being the homeless, by giving free food.

They have held a family event with out any incidences yet you have had complaints. I cannot see what the issue is families having fun and everything came to an end just before the cut off of 11pm. Surely this would happen at most out door events some noise. I feel it's jealous people who have nothing better to do than complain.

Kind regards
[REDACTED]

Sent from my iPhone

[REDACTED]

Sent: 13 August 2025 09:18
To: MCC - Licensing
Subject: Onlyfoodz complaints

Hello I understand there has been a small number of objections to the music and alcohol licensing at onlyfoodz Chepstow Bulwark industrial estate NP16 5QZ. I find the objections absolutely ludicrous as there's no houses directly surrounding the business. I mean the music would have to be seriously loud to reach these houses which it is not. I have visited this place many times living in south wales myself. I find the people there so friendly and deserving of everything they have worked so hard for and built up after having their previous van go on fire due to a fridge and burn to the ground. It is lovely to see ppl succeed in life and bring jobs to the community it also brings families together I really don't see the issue and would love for them to continue what they're doing and how they're doing it! Just look at their recent event on 9/10 August 2025 look how many ppl it brought to Chepstow and all the revenue that came with it not just to onlyfoodz but other surrounding businesses too! These guys deserve a break the alcohol license was already given so any objection to this shouldn't matter as they're doin nothing wrong!!

Many thanks [REDACTED]

Tel... [REDACTED]

Sent from my iPhone

[REDACTED]

Sent: 13 August 2025 09:20
To: MCC - Licensing
Subject: OnlyFoodz Expansion

Good morning.

I am writing to show support for what Kyle and Kelly do for your community. They are very very generous to the community with their free food days, feeding the people in need and developing their new expansion so families can come together and enjoy the experience while giving to the community.

Even though I live in the United States, I support them everyday through their TicToc live.

Please reconsider to approve the expansion to allow them to continue to support the community by giving back and bringing people together.

Sincerely

[REDACTED]

[Sent from Yahoo Mail for iPhone](#)

[REDACTED]

Sent:
To:
Subject:

[REDACTED]

13 August 2025 09:18
MCC - Licensing
onlyfoodz food van

Hello I'm writing this email in connection with onlyfoodz food van run by kyle & kelly.

I think this van and what they have done is great its family friendly its also budget friendly to which helps family that dont have the funds for fancy play parks.

its also out of the housing area which should not cause any issues. The owners have put alot of effort in to this bit of land to make good use out of it. plus the fact it brings people over from all over which surly brings money to other businesses.

So if you could help with this small business It would be really helpful thanks from cheryl reid

Sent from my Galaxy

[REDACTED]

Sent: 13 August 2025 10:45
To: MCC - Licensing
Subject: OnlyFoodz & OnlyTreatz

Good Morning,

I hope you're well.

I am writing to express my strong support for the businesses Only Foodz, Only Treatz, and the overall concept they represent. I have been a regular visitor for over a year, and in that time, I've consistently experienced outstanding service, quality food, and a genuine sense of community.

These businesses are family-run and have shown a deep commitment to supporting the local area—not just through their offerings, but also by creating a welcoming space that brings people together. Their presence has had a positive impact on the community, and I believe they exemplify the kind of local enterprise we should be proud to support.

I wholeheartedly believe that Only Foodz and Only Treatz deserve a long-term license to continue operating and growing. Their contribution to the local economy and community spirit is invaluable.

Thank you for considering my endorsement.

Many Thanks
[REDACTED]

[REDACTED]

Sent: 13 August 2025 10:46
To: MCC - Licensing
Subject: Onlyfoodz Chepstow Fun Day

To whom it may concern,

I am writing as I have heard about a complaint that has been lodged against the company, I spent 2 days there and both days I really enjoyed myself there and would really like to be able to go again and again it's such a beautiful atmosphere friendly staff and friendly environment the entertainment was brilliant and the event was well controlled and well supervised please allow them to continue as it an asset to the area and brings so much joy to the lots of people if you want any further details please contact me

Regards

[REDACTED]

Sent from [Outlook for Android](#)

[REDACTED]

Sent: 13 August 2025 11:04
To: MCC - Licensing
Subject: Licencing at only foodz in Chepstow

Good morning.

I hope this finds you well.

My name is [REDACTED] and I'm aware that a minority have objected to Kyle and Kelly renewing their licence in order to continue the absolute amazing fun days and evenings they've been holding.

Myself and my daughter attended both days on the weekend and had an absolutely amazing time alongside many others. So please do the right thing and allow these fantastic times to continue so more core memories can be made by myself and other families.

All the very best

[REDACTED]

[REDACTED]

Sent: 13 August 2025 13:47
To: MCC - Licensing
Subject: Support - only foodz bulwark

To whom it may concern,

I am writing to you, to show support to the above business.

This is a family run business, and all their hard work is aimed for the family's to enjoy good food and entertainment on the weekends. It would be a shame to put a stop to their great work that they do. Due to their live feeds on social platforms, people come from all over the country and even America to join in with the great atmosphere. This will bring income to local businesses in the area such as taxi firms, hotels and air b and bs. I have attended many of the events held here, and the atmosphere is fantastic and what the area needs. The pub that was knocked down held live music and events and this is exactly the same. The music is a level that is comfortable, the sound will travel depending on the wind.

I support this fully and as said previously would be a shame to lose this venue.

Kind regards
[REDACTED]

[REDACTED]

Sent:
To:
Subject:

[REDACTED]

13 August 2025 09:44
MCC - Licensing
Onlyfoodz & sauces

Dear Licensing Team,

I am writing to express my full support for Only Foods and Sauces (OnlyFoodz, OnlyTreatz, OnlyBooz) in their application for a premises licence under the UK licensing rules.

This business has become a valued part of the local community, offering a safe, welcoming, and family friendly environment where people of all ages can enjoy good food, music, and company. They have consistently demonstrated a commitment to giving back to the community and creating a positive, inclusive space for everyone.

The recent open day was a clear example of the positive impact this business has on the area. The event brought together families, friends, and neighbours who enjoyed freshly made burgers, delicious desserts, and fun activities on the newly refurbished lawn area. The atmosphere was vibrant and friendly, with people of all generations connecting and enjoying the day together.

I have no doubt they will uphold the highest standards of safety, responsibility, and hospitality.

Kind Regards

[REDACTED]

[REDACTED]

Sent:

[REDACTED]
12 August 2025 22:57

To:

MCC - Licensing

Subject:

Support for Only Foods and Sauces – Bulwark Industrial Estate

Dear Licensing Department,

I'm writing to say how much I support the application from Only Foods and Sauces for their proposed outdoor venue in Bulwark.

What they do for the community goes far beyond serving great food — they create a welcoming space, bring people together, and give Bulwark a real sense of pride. Events like the ones they're planning would give families, friends, and neighbours somewhere safe and friendly to enjoy themselves locally, without having to travel far.

Chepstow, and especially Bulwark, could really benefit from more community-minded places like this. I believe it would be a positive step for the area, helping to lift the local atmosphere and encourage people to connect with each other.

I hope their application is approved so they can continue doing the amazing work they've already been doing for our town.

Kind regards,

[REDACTED]

Bulwark resident

[REDACTED]

Sent:

[REDACTED]

13 August 2025 09:13

To:

MCC - Licensing

Subject:

Onlyfoodz and sauce

I am writing to you to tell you my opinion about only foodz I think what they have done is absolutely amazing, bring everyone together having amazing time. You don't see anything like this in Chepstow as Chepstow has nothing anymore. There nothing to do and with what they have done bring everyone together is amazing . I went up there with my 12 month old and she had the best time ever!! They are helping the communicate by doing these fun days by helping them go out of the house. Only foodz have grown they started off as a little breakfast van in Chepstow me now look at them it's all thanks to the community they have it just show how much people love them and what they do!!

[REDACTED]

Sent:
To:
Subject:

[REDACTED]

13 August 2025 10:11
MCC - Licensing
Onlyfoodz

Good morning,

I am emailing to support onlyfoodz business in chepstow. I feel this is such a positive place for the community and how much it is offering the local people and further. They have put some much effort into making the place a better place which is used by families and is enjoyed by loads of people. It's a fantastic idea and a safe and friendly place where all can enjoy and of course grab refreshments if needed. As a parent myself I feel this is very much needed within the area and a safe place for families to go and just have a good time and make the most of the area. This business is trying to do good for people and do feel the entertainment licence is very much needed to support the local community and create a lovely atmosphere for all to enjoy. Chepstow is very lucky to have such hard working people wanting to make the place a better place and this needs to be recognised and supported by the council. Children are welcome and it allows children to be themselves in a controlled safe environment which is needed not only here but in many places across the uk.

Kind regards
[REDACTED]

[REDACTED]

Sent:
To:
Subject:

[REDACTED]

13 August 2025 09:39
MCC - Licensing
Support for OnlyFoodz Licence Application

Subject: Support for OnlyFoodz Licence Application

Dear Licensing Committee

I am writing to express my full support for OnlyFoodz and their application for a licence. This family-run business has made a remarkable and positive impact on our community, and granting them this licence would not only recognise their efforts but also allow them to continue the valuable work they are already doing.

OnlyFoodz has consistently gone above and beyond to contribute to the local area. They organise free events that bring families together, provide delicious and high-quality food, and have even taken the initiative to feed the homeless. Their presence has created a warm, inclusive, and welcoming space for people from all walks of life.

Beyond their social contributions, OnlyFoodz is bringing real economic benefits to our area. They are generating income locally, creating jobs, and encouraging people to visit and spend in our community. This is exactly the kind of enterprise we should be encouraging—one that blends economic growth with genuine care for people.

The team behind OnlyFoodz has put countless hours of hard work, dedication, and passion into what they do. It is clear that they are deeply committed to making our community a better place. Granting them a licence would not just be a business decision; it would be an investment in the vibrancy, unity, and wellbeing of our area.

I urge you to help them by approving their licence application so they can continue to grow, give back, and inspire others. Thankyou for taking the time to read my email

[REDACTED]

[REDACTED]

Sent: 13 August 2025 15:56
To: MCC - Licensing
Subject: Only foodz noise nuisance

Hi there, im writing to inform you that i visited the said business on the weekend. Yes they had entertainment there. However i didnt feel it was excessively loud. The business is on an industrial estate and isnt very close to residential housing. I understand you have had noise complaints, but feel that this is a bit extreme and to penalise a family run local business who do so much for chepstow is a little unfair. Ive had far louder music coming out of bubs of an evening. Please dont penalise a hard working family that does so much for bulwark and chepstow.

Kind regards
[REDACTED]

Sent from [Outlook for Android](#)

[REDACTED]

Sent:
To:
Subject:

[REDACTED]

13 August 2025 09:13
MCC - Licensing
Only Foodz & Treatz

Hi all

Kyle and Kelly have worked so hard on this project and invested a lot of money to expand their business and have a great set up for the local community and others that visit from far and wide. They are very respective people and bring people to visit the area which I'm sure helps other local businesses. They deserve to keep their license or you'll be putting another business into the ground. I hope the meeting today goes well and the right decision gets made.

Kind regards

[REDACTED]

Sent via BT Email App

[REDACTED]

Sent:

[REDACTED]

13 August 2025 23:59

To:

MCC - Licensing

Hi Just wanted to say that only foodz only have loud music on event days their music is back ground any other time, only foodz is a family run business they help the community by feeding the homeless,they have done out their back yard by adding more tables and chairs for people to sit down to eat their food under cover away from the rain and sun, they have built a stage for their events days only also they have put fake grass down for the children to run about and have fun without them hurting themselves. I have live in Chepstow all my life I have never come across a burger van who would do this for our community I wish there would be more places can do something like this. Kelly and Kyle from only foodz loves helping and keeping our community safe for everyone young and old.

[REDACTED]

Sent:
To:
Subject:

[REDACTED]

13 August 2025 20:00
MCC - Licensing
Onlyfoodz

Hi I am emailing today to raise my concern of the music ban for onlyfoodz and sauces. Personally I think that they are doing amazing work for the community not only bringing lots of new people to bulwark (a decently small neighbourhood which many people never even knew existed) but they are also doing charity work and giving kids in the community who may not have a stable home situation a place where they can relax and enjoy some food with nice music. I understand that noise can be a problem but there's got to be a way around it and to be honest it seems harmless all they are trying to do is bring the community together and I think it would be a real shame if this was to be prevented

Thank you for taking your time to read and I really hope that they are allowed to keep doing all these amazing things

[REDACTED]

[REDACTED]

Sent:

[REDACTED]
13 August 2025 15:23

To:

MCC - Licensing

Subject:

Support for Premises Licence – Only Foods and Sauces

Dear Licensing Team,

I am writing to express my full support for *Only Foods and Sauces* (OnlyFoodz, OnlyTreatz, OnlyBooz) in their application for a premises licence under the UK licensing rules.

This business has become a valued part of the local community, offering a safe, welcoming, and family friendly environment where people of all ages can enjoy good food, music, and company. They have consistently demonstrated a commitment to giving back to the community and creating a positive, inclusive space for everyone.

The recent open day was a clear example of the positive impact this business has on the area. The event brought together families, friends, and neighbours who enjoyed freshly made burgers, delicious desserts, and fun activities on the newly refurbished lawn area. The atmosphere was vibrant and friendly, with people of all generations connecting and enjoying the day together.

Granting this licence will enable *Only Foods and Sauces* to continue offering these community building experiences, supporting local culture, and contributing to the area's social and economic wellbeing. I have no doubt they will uphold the highest standards of safety, responsibility, and hospitality.

I strongly recommend that their premises licence application is approved, so they can continue to serve and enrich our community.

Kind Regards,

[REDACTED]

From: MCC - Planning
Sent: 13 August 2025 09:45
To: MCC - Licensing
Subject: FW: Support for only foodz

-----Original Message-----

From: Hayley McGuire <[REDACTED]>
Sent: 12 August 2025 22:58
To: MCC - Planning <Planning@monmouthshire.gov.uk>
Subject: Support for only foodz

I have an email for licensing if anyone needs it.

Subject: Support for Only Foods and Sauces – Bulwark Industrial Estate

Dear Licensing Department,

I'm writing to say how much I support the application from Only Foods and Sauces for their proposed outdoor venue in Bulwark.

What they do for the community goes far beyond serving great food — they create a welcoming space, bring people together, and give Bulwark a real sense of pride. Events like the ones they're planning would give families, friends, and neighbours somewhere safe and friendly to enjoy themselves locally, without having to travel far.

Chepstow, and especially Bulwark, could really benefit from more community-minded places like this. I believe it would be a positive step for the area, helping to lift the local atmosphere and encourage people to connect with each other.

I hope their application is approved so they can continue doing the amazing work they've already been doing for our town.

Kind regards,

[REDACTED]

Sent from my iPhone

[REDACTED]

Sent: 13 August 2025 11:32
To: MCC - Licensing
Subject: Licence enquiry for onlyfoodz Chepstow

Good morning I am emailing regarding a recent event that happened over the weekend just gone there was a local tennant who has gone and done a complaint and has recently got 22 signatures to get their temporary licence revoked. I just want to say that onlyfoodz has done a lot for the community as well as hosting live music events and recently they have built a children's play area where the family can come along lots of people regularly travel to support the company from all different places.

With regards

[REDACTED]

[REDACTED]

Sent:

[REDACTED]

13 August 2025 10:10

To:

MCC - Licensing

Subject:

Onlyfoodz

Please listen to the majority of people in the Chepstow area this business is so needed here and can only help the people of this area no harder working people than Kyle and Kelly the people families children of this area need this and please don't let begrudgers destroy this business on the people of the area kind regards

Sent:
To:
Subject:

13 August 2025 10:13
MCC - Licensing
Only foodz

Hello there sir - madam

I am writing in to say only foodz does a lot for the community . They always put a lot in The free days and are always very busy for them. If they haven't done what they have done jobs and the 2 vans wouldn't be able to work

[REDACTED]

Sent: 13 August 2025 14:06
To: MCC - Licensing
Subject: Urgent issue Chepstow onlyfoodz

Dear Monmouthshire County Council,

My name is [REDACTED], and I am writing to express my full support the business, Only Foods, which is currently facing the loss of its licence. As a father of two, a local neighbour renting the property next door to the van, and someone who cares deeply about our community, I believe closing this business would be a serious mistake.

I rent the property immediately next to Only Foods. I am closer to it than any of the other objectors, and I have no issue with its presence whatsoever. I see it day in, day out, and I can honestly say it has never caused me any disturbance. In fact, what I see is a safe, friendly, and positive environment where families gather and enjoy themselves. If I rent next door and find no problem — only benefits — then I think it's fair to say some of the 22 objections may be overly extreme.

Only Foods has grown into far more than just a burger van. The owner has opened up the back, created a warm, family-oriented atmosphere, and put on events that encourage people to come together. It is not designed to be obstructive or disruptive — it is designed to bring life, connection, and pride to the Bulwark and Chepstow area.

I also contribute to its success by promoting it to my audience. I have over 30 million followers across social media — 15 million on YouTube, 8 million on TikTok, over 2 million on Facebook, and more across other platforms — with the majority being UK-based. When I share Only Foods events, people travel from across the UK, including London and further afield, to visit. This creates a knock-on benefit for the wider local economy as visitors spend money in other shops, cafés, and attractions.

I've personally watched this business grow, and it has brought nothing but good to the area. The atmosphere is always friendly, the events are family-focused, and the owner has shown a clear commitment to the community. While I understand that some concerns may need to be addressed, the solution should be collaboration, not closure.

In my view, the 22 objections do not outweigh the clear social, economic, and community benefits this business brings. Revoking the licence would be a loss for local families, the town, and the reputation of the area as a place where positive, family-driven enterprises can thrive.

[REDACTED]

[REDACTED]

Sent:

[REDACTED]

13 August 2025 10:14

To:

MCC - Licensing

Subject:

Only foodz

Hello there sir - madam I am writing in to say only foodz does a lot for the community . They always put a lot in The free days and are always very busy for them. If they haven't done what they have done jobs and the 2 vans wouldn't be able to work

[REDACTED]

Sent: 13 August 2025 10:55
To: MCC - Licensing
Subject: Only Foodz & Sauces - support for license

Good morning,

I am emailing to show support for Only Foodz & Sauces. I understand that they have put in an application to licensing for entertainment, music, alcohol & a treat van.

I am in support of this & believe their business to be an asset to your community & surrounding areas. I especially like the idea of family movie nights.

They have invested so much money in providing a nice place for people to eat, and come together as a community. They are very family focused. On the weekend they had a family fun day & are looking to have more events like this.

I live in nearby Cardiff and was only yesterday talking with family to plan a visit this month to Chepstow to have a meal at Only Foodz, and then visit local attractions such as the castle, the trail etc. I think that in the same way that Spudman has put Tamworth on the map, Kyle & Kelly and their staff are putting Chepstow on the map. I wouldn't be planning a visit to Chepstow otherwise, and I think it will generate a lot of income for the area from people visiting.

Please include my email to support their licensing application.

Many thanks,

[REDACTED]

Sent from [Outlook for Android](#)

[REDACTED]

Sent:

[REDACTED]

13 August 2025 09:18

To:

MCC - Licensing

Subject:

Only foodz Chepstow

Just a quick email to express how well ONLYFOODZ have supported the community. They have brought people together from all over the country. They support the homeless with free food. They give food to OAP. They have built a amazing little venue hub for people to come and eat and listen to live music. I came from swindon to see what it was all about. And I must say it was a fabulous event day/night out definitely recommended to anyone to go. Yes people going to complain about noise factor. But stopping this small set up that's rewarding to the community would be so sad. They have worked so hard for this to end.

In my opinion there should be more like this. Organised safe and child friendly.

Regards [REDACTED]

Sent:
To:
Subject:

13 August 2025 11:30
MCC - Licensing
OnlyFoodz

Sentiment writing to you on the understanding an objection from people who object to OnlyFoodz trading from their premises. Not only do they do an amazing job they have now moved into their new spot where they have worked bloody hard to give the community somewhere where they can go to enjoy themselves have a meal and a drink and watch top class people to perform. There opening weekend was amazing, people came from miles to share the night. Everybody loves what Kyle and Kelly do and shame on this person who complained. I have cancer and from the lives and videos, to their special nights, I feel all their doing gives me a few hours to forget my health issues and to go there and be happy in a lovely environment and where I can go to be happy. Please let OnlyFoodz do what they set out to do Kyle and Kelly are lovely professional people and they have worked hard to please the public. Read their posts watch their videos and see how happy they have made people and I will say this, I had my own business and I can tell you, the trailers the staff the whole place is immaculate. Don't take them away from us the public, and I'm 100% backing OnlyFoodz and Kyle, and Kelly, in everything they do. 22 people to sign to have a case to fight for. I'm sure it will be hundreds. Please make my last few days weeks months, a happy time and allow OnlyFoodz to make Chepstow a place of happiness and love. Thank you.from my iPhone

[REDACTED]

Sent:

[REDACTED]

13 August 2025 09:20

To:

MCC - Licensing

Subject:

Subject: Strong Support for Only Food and Sauces & Only Sweet Treats

Dear Licensing Team,

I am writing to express my wholehearted support for the business *Only Food and Sauces* (and their sister brand *Only Sweet Treats*), who have become a valued and much-loved part of our local community. Over time, they have consistently demonstrated not only exceptional quality in the food and service they provide, but also a genuine commitment to enriching the area for both residents and visitors.

Their contribution extends far beyond simply serving delicious meals. They have hosted a number of free food events, as well as engaging community gatherings that bring people together in a friendly, welcoming atmosphere. These events are not driven by profit, but by a sincere desire to give back, foster connection, and create a sense of belonging.

Furthermore, their presence has directly improved the physical environment. The area behind where their food van was located had unfortunately become something of an eyesore. Through their own initiative and investment, *Only Food and Sauces* transformed it into a beautiful, inviting space where people can sit, relax, and enjoy the food. This revitalisation has made a tangible difference to the look and feel of the neighbourhood, and it has encouraged more footfall, which benefits other nearby businesses as well.

From the moment you approach their van, it's clear how much pride they take in every aspect of what they do — from the warm welcome customers receive, to the impeccable hygiene, to the consistent high standard of the dishes they serve. Whether it's a hearty savoury meal from *Only Food and Sauces* or a sweet indulgence from *Only Sweet Treats*, the quality is always outstanding.

This is a business that not only feeds people well, but also invests in the social, aesthetic, and economic wellbeing of the community. They are a shining example of how small, independent businesses can make a huge positive impact, and I believe they deserve every possible support from the council to continue and expand their work.

I trust you will take into account the significant benefits they bring — not only in terms of business activity, but also in fostering community spirit, enhancing the local environment, and providing a safe, welcoming, and high-quality food experience for all.

Kind regards

[REDACTED]

[REDACTED]

Sent:

[REDACTED]
13 August 2025 23:02

To:

MCC - Licensing

Subject:

Only foodz Chepstow impact on my life

Dear sir / madam

I am typing this email to try and express and share with you the real positive impact that the only foodz and sauces team in Chepstow have had on my life since my daughter informed me about them around 4 months ago,

The reason I'm sending you this email is for the reason being I have noticed a couple of negative comments on my social media regarding the noise level generated from the music played over there opening weekend,

I attended the event on the Saturday and I witnessed people eating, drinking, kids playing, music playing, karaoke, and people talking having fun, and smiling including me I was smiling and that alone is a very rare thing I witness to be fair I live my life battling with bad depression and real bad anxiety. I rarely get out my home and that's a real sad fact but after my daughter took me to visit the only foodz van and gang over in Chepstow I enjoyed my day so much I try and get there at least once or twice a month to catch up with the gang there nothing short of amazing, my email is getting a bit long now that's due to my anxiety so it comes to an end now hopefully you can get a understanding of how much Kyle and Kelly from the only foodz gang has impacted my life for the better, as well as the local community as I travel from Bath each time I visit.

[REDACTED]

Sent: 13 August 2025 13:33
To: MCC - Licensing
Subject: Re onlyfoodz music complaints

I am just writing to say that I think that they have done an amazing job and everyone that goes has a lovely time and fun I think it's a really lovely thing they have achieved I hope they can continue to have the music and other things and please let them have their license I was watching a live from them this morning on tiktok and this young man was sitting there chilling on his phone so it's really good for the children too a safe place for them. too go too instead of being on the streets getting into trouble thank u for reading this i really really hope they can continue with their journey xxxxx from [REDACTED]

Sent from [Outlook for Android](#)

[REDACTED]

Sent: 13 August 2025 09:09
To: MCC - Licensing
Subject: Only Foodz - OnlyFoods & Sauces, Chepstow

Good morning,

I'd like to send my support towards the expansion of Only Foods and Sauces. I cant recommend the business enough, they have done some amazing things for the community and bringing people from the outter community/country to your area.

The expansion has created new jobs for those within your area also.

Its great to see a business go from strength to strength, especially after loosing everything from a fire earlier on in the year.

[REDACTED]

[REDACTED]

Sent:
To:
Subject:

[REDACTED]

13 August 2025 09:09
MCC - Licensing
Onlyfoodz and sauces

Hello i am in favour of the onlyfoodz and sauces, them expanding will and has already had such a positive impact on the community, i have travelled over 2 hours several times to visit them and will continue to do so, they do so much for the community from feeding the homeless in and around chepstow. To building a safe environment for familes to come and enjoy some amazing food and entertainment. As ive heard theres not much for families to do in chepstow and honestly what kyle and kelly have done and continue to do is out of this world, if more people was like them the world would be such an amazing place.

Kind regards

[REDACTED]

[Yahoo Mail: Search, organise, conquer](#)

[REDACTED]

Sent:

[REDACTED]

13 August 2025 09:27

To:

MCC - Licensing

Subject:

Only foodz and sauces. We have lived in bulwark Chepstow for 52 years. And watched this place go down hill every year. Our local club was burnt to the ground and now we have nothing apart from takeaways. The club ran events every summer time which was...

Sent from my iPhone

[REDACTED]

Sent:
To:
Subject:

[REDACTED]

13 August 2025 15:07
MCC - Licensing
Only food and sauces

Hello I understand there has been a complaint raised against the new business named above.

I attended the venue on Saturday and was very impressed with the whole result. The atmosphere was amazing as was the food and beverages provided.

The venue has been finished to a high standard of quality.

The community and families will benefit from the venue and plans they have going forward.

It won't be everyday just weekends and bank holidays.

I understand there were complaints but this family were only highlighting the open days and yes they had a lot packed in but the atmosphere was brilliant please let them continue to support the community.

From a local resident within walking distance to the venue.

[REDACTED]

Sent: 13 August 2025 11:10
To: MCC - Licensing
Subject: SUPPORT OF ONLYFOODZ

I would like to start this email saying that I am very sad and sickened that I even have to write this. Being a former resident of Chepstow for over 20 years i know that the town at the moment is struggling as not alot of ppl choose to visit the town anymore as the only real main attractions are the castle and the museum. Over the last 6 months Onlyfoodz have created a safe space for people to come as a family and with their children to enjoy a day out. They have created an environment to which ppl actually travel a long way to come and visit. I really hope that you grant them the license for the music and they will be able to continue strengthening the community and bringing new ppl to a dieing town. I strongly feel that if the application is denied that you are willingly pushing new visitors and custom away from the town. The onlyfoodz team have done so much for the community already by giving to the homeless and having free days as to help ppl who are struggling in these hard times. Please grant them the music licence .

Yours thankfully

[REDACTED] (former chepstow resident)

[REDACTED]

[REDACTED]

[REDACTED]

-----Original Message-----

From: Lloyd Crawley <[REDACTED]>

Sent: 13 August 2025 09:09

To: MCC - Licensing <Licensing@monmouthshire.gov.uk>

Subject: Only foods is the best about it helped me get past my grans death and and Kyle and the team are amazing they help the homles to

Sent from my iPhone

[REDACTED]

Sent: 13 August 2025 22:23
To: MCC - Licensing
Subject: OnlyfoodZ Chepstow

I am emailing to advise the positive impact both Kelly and Kyle have had on the community after their devastating fire.

The guys work extremely hard by working 7 days a week and long hours (they are not your average 9-5 hours).

Onlyfoodsz have brought the community back together by funding free days (funds out of their pockets) to give back.

They also have fed the homeless, gave out vouchers for charity events and so on.

I visited this weekend for the opening of their new area and treats van.

The atmosphere was family friendly with all the children playing nicely and dancing to the music. The area they have recently build is safe and clean. Again this area has been self funded with no help from local authorities.

There will always be complaints when people start doing well - were was the complaints when they spent thousands of pounds on feeding the community free of charge? Where was the help from authorities when their van burnt down and they had to build their business back up from scratch?

I fully support the guys and their business strategy and I hope the council does too!

[REDACTED]

[Sent from the all-new AOL app for iOS](#)

[REDACTED]

Sent:

[REDACTED]

13 August 2025 15:20

To:

MCC - Licensing

Dear Licensing Team,

I am writing to express my full support for Only Foods and Sauces (OnlyFoodz, OnlyTreatz, OnlyBooz) in their application for a premises licence under the UK licensing rules.

This business has become a valued part of the local community, offering a safe, welcoming, and family friendly environment where people of all ages can enjoy good food, music, and company. They have consistently demonstrated a commitment to giving back to the community and creating a positive, inclusive space for everyone.

The recent open day was a clear example of the positive impact this business has on the area. The event brought together families, friends, and neighbours who enjoyed freshly made burgers, delicious desserts, and fun activities on the newly refurbished lawn area. The atmosphere was vibrant and friendly, with people of all generations connecting and enjoying the day together.

Granting this licence will enable Only Foods and Sauces to continue offering these community building experiences, supporting local culture, and contributing to the area's social and economic wellbeing. I have no doubt they will uphold the highest standards of safety, responsibility, and hospitality.

I strongly recommend that their premises licence application is approved, so they can continue to serve and enrich our community.

Kind Regards,

[REDACTED]

Sent:

[REDACTED]

13 August 2025 15:20

To:

MCC - Licensing

Dear Licensing Team,

I am writing to express my full support for Only Foods and Sauces (OnlyFoodz, OnlyTreatz, OnlyBooz) in their application for a premises licence under the UK licensing rules.

This business has become a valued part of the local community, offering a safe, welcoming, and family friendly environment where people of all ages can enjoy good food, music, and company. They have consistently demonstrated a commitment to giving back to the community and creating a positive, inclusive space for everyone.

The recent open day was a clear example of the positive impact this business has on the area. The event brought together families, friends, and neighbours who enjoyed freshly made burgers, delicious desserts, and fun activities on the newly refurbished lawn area. The atmosphere was vibrant and friendly, with people of all generations connecting and enjoying the day together.

Granting this licence will enable Only Foods and Sauces to continue offering these community building experiences, supporting local culture, and contributing to the area's social and economic wellbeing. I have no doubt they will uphold the highest standards of safety, responsibility, and hospitality.

I strongly recommend that their premises licence application is approved, so they can continue to serve and enrich our community.

Kind Regards,

[REDACTED]

Sent:

[REDACTED]

13 August 2025 15:26

To:

MCC - Licensing

Subject:

Support for Premises Licence – Only Foods and Sauces

Dear Licensing Team,

I am writing to express my full support for *Only Foods and Sauces* (OnlyFoodz, OnlyTreatz, OnlyBooz) in their application for a premises licence under the UK licensing rules.

This business has become a valued part of the local community, offering a safe, welcoming, and family friendly environment where people of all ages can enjoy good food, music, and company. They have consistently demonstrated a commitment to giving back to the community and creating a positive, inclusive space for everyone.

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Granting this licence will enable *Only Foods and Sauces* to continue offering these community building experiences, supporting local culture, and contributing to the area's social and economic wellbeing. I have no doubt they will uphold the highest standards of safety, responsibility, and hospitality.

I strongly recommend that their premises licence application is approved, so they can continue to serve and enrich our community.

Kind Regards,

[REDACTED]

Sent:

[REDACTED]

13 August 2025 09:19

To:

MCC - Licensing

Subject:

Support for Premises Licence – Only Foods and Sauces

Dear Licensing Team,

I am writing to express my full support for *Only Foods and Sauces* (OnlyFoodz, OnlyTreatz, OnlyBooz) in their application for a premises licence under the UK licensing rules.

This business has become a valued part of the local community, offering a safe, welcoming, and family friendly environment where people of all ages can enjoy good food, music, and company. They have consistently demonstrated a commitment to giving back to the community and creating a positive, inclusive space for everyone.

The recent open day was a clear example of the positive impact this business has on the area. The event brought together families, friends, and neighbours who enjoyed freshly made burgers, delicious desserts, and fun activities on the newly refurbished lawn area. The atmosphere was vibrant and friendly, with people of all generations connecting and enjoying the day together.

Granting this licence will enable *Only Foods and Sauces* to continue offering these community building experiences, supporting local culture, and contributing to the area's social and economic wellbeing. I have no doubt they will uphold the highest standards of safety, responsibility, and hospitality.

I strongly recommend that their premises licence application is approved, so they can continue to serve and enrich our community.

Kind Regards,

[REDACTED]

Sent:

13 August 2025 20:12

To:

MCC - Licensing

Subject:

Only Foodz, Chepstow

To whom it may concern,

Please can you consider the licence application for Only Foodz, Chepstow FAVOURABLY.

I have lived in Chepstow for over 30 years and rarely have I seen such a community-focused, positive locally-based initiative. So many people in Chepstow are patrons of this company and it's also put our town on the map in a good way from many further afield.

What Kyle and Kelly and their staff are doing is fabulous. Please back them.

Thank you.

[REDACTED]

[REDACTED]

Sent:

[REDACTED]

13 August 2025 10:44

To:

MCC - Licensing

Subject:

Support for onlyfoodz Chepstow Np16 5qz

I've never been to the van or the place but watch them every day and support them via tiktok and what they have done is amazing and great for family's to be together enjoy great vibes Great atmosphere great safe place to relax

This would be great to have the licence granted to host music nights movie nights etc I've never come across such hardworking team as only food!

[REDACTED]

Sent:
To:
Subject:

[REDACTED]

13 August 2025 22:30
MCC - Licensing
OnlyFoodz

As a customer of the open day at OnlyFoodz last weekend, I am emailing to ask you to consider the music license stay in place.

It was so refreshing to have so much free entertainment locally, not only music, but entertainment for children and adults throughout the weekend, it would be such a shame to lose that.

I am a local resident and could not hear the music as I approached the venue, but I do sympathize with people that live directly behind. Maybe an earlier cut-off rather than to take away the license completely could be an option?

I know Kyle & Kelly like to help out the community, it would be nice to be able to support more of these events soon!

Kind regards,
[REDACTED]

[REDACTED]

Sent:

[REDACTED]
13 August 2025 09:52

To:

MCC - Licensing

Subject:

onlyfoodz chepstow

hi im sending this email backing onlyfoodz in chepstow. what they are doing for families the community are outstanding. you can take your children down there as its a safe place enjoy music. entertainment its a safe zone. you can sit and enjoy music with your children have a drink and food. without onlyfoodz chepstow got nothing for families. how they have done it up is amazing. there constantly thinking of familys they got a screen for children to watch movies. so its not just for adults they entertain children aswell. you dont get a lot of that in chepstow. kyle and kelly are amazing they love giving to the community. not many people willing to do that. thanks [REDACTED]

Sent from [Outlook for Android](#)

[REDACTED]

Sent:
To:
Subject:

[REDACTED]

13 August 2025 09:10
MCC - Licensing
Onlyfoodz

I think it's bad that licensing are trying to shut this down I have followed these guys for so long they do such great stuff for the community I have travelled all the way from Reading before to see these guys and will go again a lot more once pass my driving test had to get train last few times please let them hold there events they do amazing things for community free days events giveaways it's great

[REDACTED]

Sent:
To:
Subject:

[REDACTED]

13 August 2025 09:09
MCC - Licensing
Onlyfoodz & sauces

Good morning,

I went to the only foodz & sauces opening weekend and was great place for me and my children we go there twice a week to sit there and have food this is the best place for family's to go too they deserve their licence they friendly people always welcome people I definitely recommend only foodz & sauces to everyone

Sent:
To:
Subject:

13 August 2025 11:03
MCC - Licensing
ONLYFOODZ

Good morning, I hope you are well while reading this. Onlyfoodz has let his viewers and fans know about the complaints made against him and the establishment. I would just love to leave my honest opinion and I do hope this will continue. I have travelled all the way down from Doncaster south Yorkshire to see this, this weekend.

The food was 10/10 super nice they had live entertainment which i loved they had a dj, live music and engaging others to come up and have fun with karaoke. The ideas that he has brought already have brought people from close and far to meet up with famous people and friends and he has said on lives he had ideas of so much more, good ideas it would be a shame to see somewhere closed down like this thats bringing people from far and close of different background to bond over music and food because a few people complaining

Thanks

[REDACTED]

Sent: 13 August 2025 12:51
To: MCC - Licensing
Subject: Licence for onlyfoodz

Hello I just wanted to say that if this license is removed. it would be detrimental to the local community.

I have followed onlyfoodz since the fire and these guys have work so hard to bring a friendly and family area.also good food for the local works. Every time I've seen live content on social media it has been great relaxed and a great vibe.

I have not seen the video/post in question but as a Christian myself then I have not seen anything that would question morales and that goes with every other video / post I've watched.

I would like to ask you to reconsider your review of their licence/s. Personally I think it would a sad day and also a huge hit to all involved in the business and as said above the locals.

Also me who lives over outside London would like to head over to them for a burger. That's just me and I've seen other people who have travelled just to visit only foodz. They are being. People into the area only for a day but money would be spent at other places.

Thank you for spending your time to read this or just glance . But lastly this is also someones livelihood who I've watched work very hard to literally come back from the ashes.

Thank you once more time

[REDACTED]

[REDACTED]

Sent:
To:
Subject:

[REDACTED]
13 August 2025 19:22
MCC - Licensing
Only foodz

Hi,

I wanted to send this email in support of Only Foodz in Bulwark, Chepstow.

I have seen recently that they have applied for a license for live entertainment at their site. I think this is a great idea, there isn't much in the way of entertainment in Bulwark and this is something teenagers can attend instead of walking the streets.

Only foodz themselves have been fantastic since they started and have given so much back to the community, they had a free day back in May which cost them thousands to give away so much food and drink but they didn't bat an eyelid. No one complained then, they were happy to take the freebies!!

Kyle and Kelly have helped our local drama group Happy Go Lucky by promoting our shows, they didn't have to but were happy to help. They came to one of our shows and advised people to do the same. I barely knew them at this point and they were still willing to help us out.

They are amazing people, always giving food away and always enjoying themselves whilst doing it. I think what they are planning is good for the area.

Thanks,

[REDACTED]

[REDACTED]

Sent:
To:
Subject:

[REDACTED]

13 August 2025 09:47
MCC - Licensing
Only foodz

Hi there I emailing to state how amazing only foodz is amazing the weekend they just done was brilliant it's nice to see Chepstow on the map . People coming from far and wide to bring business to this amazing town .

Thankyou
Sent from my iPhone

[REDACTED]

Sent:
To:
Subject:

[REDACTED]

13 August 2025 09:10
MCC - Licensing
Only foods

Hi I took my 3 children to their family fun day on Saturday, had the best time , we stayed til 8pm , looks like they've done a good thing for the community

Sent from [Outlook for iOS](#)

Sent: 13 August 2025 10:29
To: MCC - Licensing
Subject: ONLY FOODZ CHEPSTOWE

This place is amazing, ive travelled from kent to go to this place, the food is amazing the people are so welcoming and the entertainment brings so many people together, its a calm respectful place for everybody,the improvements that have been made are incredible, lots of people travel from all over to visit there and its made chepstowe a very pleasurable place to visit. All of us from kent support the licensing for there business.

[REDACTED]

Sent:

[REDACTED]

13 August 2025 14:42

To:

MCC - Licensing

Subject:

Only Foodz

I am emailing to show my support for Only Foodz, what they do is amazing creating something to do in Chepstow, a town that has very little for people to do in, their events are family friendly which is great and encourages people to get out enjoy the fresh air and meet others

[REDACTED]

Sent from [Outlook for Android](#)

[REDACTED]

Sent: 13 August 2025 09:13
To: MCC - Licensing
Subject: OnlyFoodz, Chepstow

I write with regard to the forthcoming meeting with the above company today.

I would like to take this opportunity to formally write to you stating how much good this company is doing to your local community.

I am a firm supporter of Kyle and Kelly who do so much for residents in the area. Their fun-filled charity events, family get togethers etc. are outstanding and I thoroughly enjoyed taking part in the opening of their new extension last weekend.

This extension is all about the community, families thoroughly enjoyed the fun and said they could not wait for the next one.

Please bear that in mind when you make a decision on this extension later today.

I look forward to Onlyfoodz continuing in making this new extension and venture a total success.

Regards
[REDACTED]

[REDACTED]

Sent:

13 August 2025 09:40

To:

MCC - Licensing

Subject:

Onlyfoodz

Kelly and kyle done amazing job got a people

[REDACTED]

Sent:

13 August 2025 11:23

To:

MCC - Licensing

Subject:

Only foods+sauces

Sent from my iPhone I would like to put across my opinion. They do a lot for the community + help the homeless + what they have put in place is a very special thing for families and everyone thank you

[REDACTED]

Sent:
To:
Subject:

[REDACTED]

13 August 2025 20:48
MCC - Licensing
Onlyfoodz

Onlyfoodz have provided a family friendly environment and have provided a place for adults to bring their children for food and some quality entertainment and it would be disappointing if they could not continue what they do.

Thanks [REDACTED]

Sent from [Outlook for Android](#)

[REDACTED]

Sent:

[REDACTED]

13 August 2025 09:21

To:

MCC - Licensing

Subject:

In support of onlyfoodz Chepstow!

I am emailing in support of onlyfoodz Chepstow, the work kyle and Kelly have put into there family run business and not just for there business but what they do for the community has just been mind blowing! How anyone can object against them is beyond me what they have created and achieved is just amazing and they have my full support in there business.

Kind regards

[REDACTED]

Sent from [Outlook for iOS](#)

[REDACTED]

Sent:

[REDACTED]

13 August 2025 10:21

To:

MCC - Licensing

Subject:

Only foodz

I think what only foodz are doing for there community is amazing, not about the money for them its about helping people and making sure people and there kids are safe, its a place were kids can go and feel safe witch in this world is really hard to find!! They do everything for there community and its so nice to see and so nice to see people coming together and been one, i live in Coleford and we have nothing i think if we had something like this for family's and something to bring people together think Coleford would be a better place,

What there are doing is amazing and it has made family's and kids happy

[REDACTED]

Sent:

[REDACTED]

13 August 2025 10:59

To:

MCC - Licensing

Hello am emailing you because I've seen the post on Facebook about onlyfoodz and I want to have my say i go down to onlyfoodz to meet friends and go down with my kids as its a safe place for my kids to meet friends I've also been there open days that have had so much on for children and they have worked so hard for this its put Chepstow back on the map its also giving people jobs as there is not much out for people who have children in school/ weekend jobs as well the music you can never hear as not far away from here and never on passed there time I really think they should have there licence its bring life back to Chepstow that is well need there is not alot around like this aslo young people go there where it's safe keeping them out of trouble as well

[REDACTED]

Sent: 13 August 2025 21:33
To: MCC - Licensing
Subject: Only foodz and sauces

Hello,

My husband and I live on Victoria Road NP16 5QW. A couple of our neighbours are complaining quite loudly about the noise coming from Only Foodz and Sauces this past weekend.

It was quite loud, however, they have stated on Facebook that the loud music will only be when there are events on. The rest of the time it'll be background music and my husband and I think that's appropriate. We wouldn't want it the level it was last weekend every weekend but occasionally I think it's ok. It's good to have a nice wholesome venue near us for entertainment for us and the kids. It would be a shame if they had to shut down, we haven't even gotten to try it out yet!

I think as long as they are respectful and the music isn't every weekend, then I think there's no harm.

I hope our email helps.

[REDACTED]

Sent from [Outlook for Android](#)

[REDACTED]

Sent:

[REDACTED]

13 August 2025 13:02

To:

MCC - Licensing

Subject:

Music

Please give onlyfoodz there music license because they really need it so they could have live music and dj's at their location for entertainment because it brings lots of customers when they do those things.

Sent from my iPhone

[REDACTED]

Sent:

[REDACTED]
13 August 2025 09:11

To:

MCC - Licensing

Subject:

Only foodz

To whom it may concern

I would like to express my feelings on your urgent meeting today with only foodz, I feel that these guys have done amazing and worked so hard to bring the community together to have a family fun day out. It is somewhere you can go with friends and family to enjoy great food and great entertainment, I believe it's not disruptive to anyone in anyway, they are on a industrial estate and out the way, so I please urge you not to take away the license.

Kind regards

[REDACTED]
Sent from my iPhone

[REDACTED]

Sent: 13 August 2025 09:12
To: MCC - Licensing
Subject: Only foodz and sauces

Hi

Just a quick note to say have amazing only foodz are and what a fabulous job they did this weekend. People travelled from far and wide to taste their fantastic food and watch the great entertainment. Not only that they are doing alot for the local community, also feeding the less fortunate. Only foodz, keep up the good work.

Kind regards
[REDACTED]

Sent from my Galaxy

[REDACTED]

Sent:

[REDACTED]
13 August 2025 10:41

To:

MCC - Licensing

Subject:

Regarding licensing for OnlyFoodz and onlytreatz

I am writing to express my full support for Only Foodz in their application for a licence to play music and serve alcohol.

Only Foodz has been an important part of our community, providing a welcoming space for families and residents to enjoy entertainment and social activities. Their events contribute positively to the local area, and I believe that granting them this licence is well-deserved.

While it is noted that there have been 22 complaints, I am confident that Only Foodz is committed to operating responsibly and ensuring a safe, enjoyable environment for all. Supporting their application will help them continue to provide quality entertainment and services that benefit the community.

Thank you for considering this support. Please feel free to contact me should you require any further information. Many thanks from a supportive customer in the community [REDACTED]

Sent from my iPhone

[REDACTED]

Sent: 13 August 2025 10:37
To: MCC - Licensing
Subject: licensing for foodz food hut and events

Hello,

I am writing to express my strong support for the proposed food hut opening on the Bulwark industrial site, which will include music events on Fridays and Saturdays. I believe this initiative will be a valuable addition to our community, providing a safe and welcoming environment for families to gather, socialise, and enjoy quality food, drinks, and entertainment.

The food hut's location on the industrial estate, slightly removed from residential areas, is ideal for minimising disturbance while offering a convenient space for local residents to come together. The inclusion of family-friendly music events on weekends will foster a sense of community and provide a positive outlet for recreation, which is particularly important for families and young people in the area.

I am confident that the organisers will maintain a safe and inclusive environment, as outlined in their plans, ensuring that noise levels and operating hours are managed responsibly to respect nearby residents. This venture has the potential to enhance the local area by creating a vibrant community hub without compromising the peace and comfort of surrounding neighbourhoods.

I respectfully urge the council to approve this proposal, as it aligns with the community's need for accessible, family-oriented spaces. Please feel free to contact me at timlewin@me.com if you require further input or clarification.

Thank you for considering this exciting opportunity for our community.

Sincerely,

[REDACTED]
Sent from my iPhone

[REDACTED]

Sent: 13 August 2025 09:16
To: MCC - Licensing
Subject: for onlyfoodz and sauces

hi im writing to support onlyfoodz and sauces, i think what they are doing for the community is amazing and they should be allowed to keep what they have done. they are amazing people allows showing support to other people.

[REDACTED]

Sent:

13 August 2025 09:10

To:

MCC - Licensing

Subject:

Only foodz

I support onlyfoodz they are amazing they do so much for the community thanks [REDACTED]

Sent:
To:
Subject:

13 August 2025 17:19
MCC - Licensing
Only foodz

Their music only gets played on events only the like to bring families together
As they are family business music isn't played loud all the time they don't want to have any problems
with any one events only happen every so often
They are amazing people should go and visit them to meet Kelly and Kyle to get the full view of
everything
Many thanks

[REDACTED]

From: [REDACTED]
Sent: 25 August 2025 14:25
To: [REDACTED]
Subject: Re: Representations

[REDACTED]

Thank you for your email.

In relation to the objections raised, I would like to make the following comments:

- Our business is family-run and community-focused. We aim to provide a safe and welcoming space for families and individuals to enjoy food and social events.
- Any concerns regarding competition are not, in our view, a valid licensing ground. There are already many similar businesses operating close to one another in our town (e.g., coffee shops, burger outlets, barbers), and customers rightly benefit from having choice.
- We are committed to working with the council and the local community to ensure our events are run responsibly and in line with all licensing objectives (public safety, prevention of nuisance, protection of children, etc.). To demonstrate this commitment, we have gone door-to-door informing local residents of upcoming events, and we provide them with a dedicated email contact that is monitored constantly. This means if there are any issues such as noise or nuisance complaints, they can reach us directly and we are able to deal with them immediately.
- We have also been monitoring our customer base and can demonstrate that a significant proportion of our visitors are travelling from outside of Chepstow specifically to attend our site. This proves that we are not only drawing local residents but actively bringing additional people into the town. As a result, we are helping Chepstow's economy by attracting visitors who may also use other local businesses while here.
- In fact, we are seeing more customers coming from outside of Chepstow than from within the town itself. This is clear evidence that our presence is creating positive economic growth, increasing footfall, and helping Chepstow thrive at a time when, unfortunately, the high street is struggling. Chepstow is a beautiful

place and we want to see it grow and succeed, and we believe our business plays a valuable role in that.

I would kindly ask that these comments are included in the report for the committee's consideration.

Kind regards,

Kelly Gettings

Sent from [Outlook for iOS](#)

2. The licensing objectives

Crime and disorder

- 2.1 Licensing authorities should look to the police as the main source of advice on crime and disorder. They should also seek to involve the local Community Safety Partnership (CSP).
- 2.2 In the exercise of their functions, licensing authorities should seek to co-operate with the Security Industry Authority (“SIA”) as far as possible and consider adding relevant conditions to licences where appropriate. The SIA also plays an important role in preventing crime and disorder by ensuring that door supervisors are properly licensed and, in partnership with police and other agencies, that security companies are not being used as fronts for serious and organised criminal activity. This may include making specific enquiries or visiting premises through intelligence led operations in conjunction with the police, local authorities and other partner agencies. Similarly, the provision of requirements for door supervision may be appropriate to ensure that people who are drunk, drug dealers or people carrying firearms do not enter the premises and ensuring that the police are kept informed.
- 2.3 Conditions should be targeted on deterrence and preventing crime and disorder including the prevention of illegal working in licensed premises (see paragraph 10.10). For example, where there is good reason to suppose that disorder may take place, the presence of closed-circuit television (CCTV) cameras both inside and immediately outside the premises can actively deter disorder, nuisance, anti-social behaviour and crime generally. Some licence holders may wish to have cameras on their premises for the prevention of crime directed against the business itself, its staff, or its customers. But any condition may require a broader approach, and it may be appropriate to ensure that the precise location of cameras is set out on plans to ensure that certain areas are properly covered and there is no subsequent dispute over the terms of the condition.
- 2.4 The inclusion of radio links and ring-round phone systems should be considered an appropriate condition for public houses, bars and nightclubs operating in city and town centre leisure areas with a high density of licensed premises. These systems allow managers of licensed premises to communicate instantly with the police and facilitate a rapid response to any disorder which may be endangering the customers and staff on the premises.
- 2.5 Conditions relating to the management competency of designated premises supervisors should not normally be attached to premises licences. It will normally be the responsibility of the premises licence holder as an employer, and not the licensing authority, to ensure that the managers appointed at the premises are competent and appropriately trained. The designated premises supervisor is the key person who will usually be responsible for the day to day management of the premises by the premises licence holder, including the prevention of disorder. A condition of this kind may only be justified as appropriate in rare circumstances where it can be demonstrated that, in the circumstances associated with particular premises, poor management competency could give rise to issues of crime and disorder and public safety.

- 2.6 The prevention of crime includes the prevention of immigration crime including the prevention of illegal working in licensed premises. Licensing authorities should work with Home Office Immigration Enforcement, as well as the police, in respect of these matters. Licence conditions that are considered appropriate for the prevention of illegal working in licensed premises might include requiring a premises licence holder to undertake right to work checks on all staff employed at the licensed premises or requiring that evidence of a right to work check, either physical or digital (e.g. a copy of any document checked as part of a right to work check or a clear copy of the online right to work check) are retained at the licensed premises.
- 2.7 The objective to crime under the Licensing Act 2003 would include taking measures to prevent incidents of spiking which would usually be prosecuted under section 23 and 24 of the Offences Against the Person Act 1861, and section 61 of the Sexual Offences Act 2003. The following examples are within the range of behaviours that would be considered spiking. This list is not exhaustive:
- Putting alcohol into someone's drink without their knowledge or permission
 - Putting prescription or illegal drugs into an alcoholic or non-alcoholic drink without their knowledge or permission
 - Injecting another person with prescription or illegal drugs without their knowledge or permission
 - Putting prescription or illegal drugs into another person's food without their knowledge or permission
 - Putting prescription or illegal drugs into another person's cigarette or vape without their knowledge or permission

Public safety

- 2.8 Licence holders have a responsibility to ensure the safety of those using their premises, as a part of their duties under the 2003 Act. This concerns the safety of people using the relevant premises rather than public health which is addressed in other legislation. Physical safety includes the prevention of accidents and injuries and other immediate harms that can result from alcohol consumption such as unconsciousness or alcohol poisoning. Conditions relating to public safety may also promote the crime and disorder objective as noted above. There will of course be occasions when a public safety condition could incidentally benefit a person's health more generally, but it should not be the purpose of the condition as this would be outside the licensing authority's powers (be ultra vires) under the 2003 Act. Conditions should not be imposed on a premises licence or club premises certificate which relate to cleanliness or hygiene.
- 2.9 A number of matters should be considered in relation to public safety. These may include:
- Fire safety;
 - Ensuring appropriate access for emergency services such as ambulances;
 - Good communication with local authorities and emergency services, for example communications networks with the police and signing up for local incident alerts (see paragraph 2.4 above);

- Ensuring the presence of trained first aiders on the premises and appropriate first aid kits;
- Ensuring the safety of people when leaving the premises (for example, through the provision of information on late-night transportation);
- Ensuring appropriate and frequent waste disposal, particularly of glass bottles;
- Ensuring appropriate limits on the maximum capacity of the premises (see paragraphs 2.12-2.13, and Chapter 10; and
- Considering the use of CCTV in and around the premises (as noted in paragraph 2.3 above, this may also assist with promoting the crime and disorder objective).

2.10 The measures that are appropriate to promote public safety will vary between premises and the matters listed above may not apply in all cases. As set out in Chapter 8 (8.38-8.46), applicants should consider when making their application which steps it is appropriate to take to promote the public safety objective and demonstrate how they achieve that.

2.11 Counter terrorism and public safety

2.12 Licensing committees may wish to give due consideration to appropriate counter-terrorism measures and advice when considering licence applications, for example at high profile or large premises or events or where there are factors which may increase attractiveness to attacks, and in particular when in receipt of relevant advice from police counter terrorist staff.

2.13 It is particularly relevant to consider conditions around health care provision in this regard. Any additional licensing conditions should be appropriate and proportionate to the venue as noted in para 1.16. We recommend that all licensing authorities pay particular attention to terrorist threats when making specific licence conditions in relation to security or health care provision at appropriate premises and events applying for a licence.

2.14 As noted in para 2.8 licensing authorities can recommend conditions where appropriate to do so, such as ensuring appropriate access for emergency services and vehicles such as ambulances; good communication with local authorities and emergency services, for example communications networks with the police and signing up for local incident alerts (see paragraph 2.4); and ensuring the presence of sufficient trained first aiders on the premises and appropriate first aid kits.

2.15 However, in some instances, licensing authorities may wish to tailor their approach, depending on the particular nature of the application, and go further when addressing concerns around possible terrorist or other such risks. We have provided an Annex to help inform and support licensing authorities in their decision making with regards to additional licence conditions for premises and events, that may benefit from further security planning and health care provision in the aftermath of a particular type of incident.

Ensuring safe departure of those using the premises

2.16 Licence holders should make provision to ensure that premises users safely leave their premises. Measures that may assist include:

- Providing information on the premises of local taxi companies who can provide safe transportation home; and
- Ensuring adequate lighting outside the premises, particularly on paths leading to and from the premises and in car parks.

Maintenance and repair

- 2.17 Where there is a requirement in other legislation for premises open to the public or for employers to possess certificates attesting to the safety or satisfactory nature of certain equipment or fixtures on the premises, it would be inappropriate for a licensing condition to require possession of such a certificate. However, it would be permissible to require as a condition of a licence or certificate, if appropriate, checks on this equipment to be conducted at specified intervals and for evidence of these checks to be retained by the premises licence holder or club provided this does not duplicate or gold-plate a requirement in other legislation. Similarly, it would be permissible for licensing authorities, if they receive relevant representations from responsible authorities or any other persons, to attach conditions which require equipment of particular standards to be maintained on the premises. Responsible authorities – such as health and safety authorities – should therefore make their expectations clear in this respect to enable prospective licence holders or clubs to prepare effective operating schedules and club operating schedules.

Safe capacities

- 2.18 “Safe capacities” should only be imposed where appropriate for the promotion of public safety or the prevention of disorder on the relevant premises. For example, if a capacity has been imposed through other legislation, it would be inappropriate to reproduce it in a premises licence. Indeed, it would also be wrong to lay down conditions which conflict with other legal requirements. However, if no safe capacity has been imposed through other legislation, a responsible authority may consider it appropriate for a new capacity to be attached to the premises which would apply at any material time when the licensable activities are taking place and make representations to that effect. For example, in certain circumstances, capacity limits may be appropriate in preventing disorder, as overcrowded venues can increase the risks of crowds becoming frustrated and hostile.
- 2.19 The permitted capacity is a limit on the number of persons who may be on the premises at any time, following a recommendation by the relevant fire and rescue authority under the Regulatory Reform (Fire Safety) Order 2005. For any application for a premises licence or club premises certificate for premises without an existing permitted capacity where the applicant wishes to take advantage of the special provisions set out in section 177 of the 2003 Act¹, the applicant should conduct their own risk assessment as to the appropriate capacity of the premises. They should send their recommendation to the fire and rescue authority which will consider it and decide what the “permitted capacity” of those premises should be.
- 2.20 Public safety may include the safety of performers appearing at any premises, but does not extend to the prevention of injury from participation in a boxing or wrestling

¹ S 177 of the 2003 Act now only applies to performances of dance

entertainment.

Public nuisance

- 2.21 The 2003 Act enables licensing authorities and responsible authorities, through representations, to consider what constitutes public nuisance and what is appropriate to prevent it in terms of conditions attached to specific premises licences and club premises certificates. It is therefore important that in considering the promotion of this licensing objective, licensing authorities and responsible authorities focus on the effect of the licensable activities at the specific premises on persons living and working (including those carrying on business) in the area around the premises which may be disproportionate and unreasonable. The issues will mainly concern noise nuisance, light pollution, noxious smells and litter.
- 2.22 Public nuisance is given a statutory meaning in many pieces of legislation. It is however not narrowly defined in the 2003 Act and retains its broad common law meaning. It may include in appropriate circumstances the reduction of the living and working amenity and environment of other persons living and working in the area of the licensed premises. Public nuisance may also arise as a result of the adverse effects of artificial light, dust, odour and insects or where its effect is prejudicial to health.
- 2.23 Conditions relating to noise nuisance will usually concern steps appropriate to control the levels of noise emanating from premises. This might be achieved by a simple measure such as ensuring that doors and windows are kept closed after a particular time, or persons are not permitted in garden areas of the premises after a certain time. More sophisticated measures like the installation of acoustic curtains or rubber speaker mounts to mitigate sound escape from the premises may be appropriate. However, conditions in relation to live or recorded music may not be enforceable in circumstances where the entertainment activity itself is not licensable (see chapter 16). Any conditions appropriate to promote the prevention of public nuisance should be tailored to the type, nature and characteristics of the specific premises and its licensable activities. Licensing authorities should avoid inappropriate or disproportionate measures that could deter events that are valuable to the community, such as live music. Noise limiters, for example, are expensive to purchase and install and are likely to be a considerable burden for smaller venues.
- 2.24 As with all conditions, those relating to noise nuisance may not be appropriate in certain circumstances where provisions in other legislation adequately protect those living in the area of the premises. But as stated earlier in this Guidance, the approach of licensing authorities and responsible authorities should be one of prevention and when their powers are engaged, licensing authorities should be aware of the fact that other legislation may not adequately cover concerns raised in relevant representations and additional conditions may be appropriate.
- 2.25 Where applications have given rise to representations, any appropriate conditions should normally focus on the most sensitive periods. For example, the most sensitive period for people being disturbed by unreasonably loud music is at night and into the early morning when residents in adjacent properties may be attempting to go to sleep or are sleeping. This is why there is still a need for a licence for performances of live music between 11 pm and 8 am. In certain circumstances, conditions relating to noise

emanating from the premises may also be appropriate to address any disturbance anticipated as customers enter and leave.

- 2.26 Measures to control light pollution will also require careful thought. Bright lighting outside premises which is considered appropriate to prevent crime and disorder may itself give rise to light pollution for some neighbours. Applicants, licensing authorities and responsible authorities will need to balance these issues.
- 2.27 Beyond the immediate area surrounding the premises, these are matters for the personal responsibility of individuals under the law. An individual who engages in anti-social behaviour is accountable in their own right. However, it would be perfectly reasonable for a licensing authority to impose a condition, following relevant representations, that requires the licence holder or club to place signs at the exits from the building encouraging patrons to be quiet until they leave the area, or that, if they wish to smoke, to do so at designated places on the premises instead of outside, and to respect the rights of people living nearby to a peaceful night.

Protection of children from harm

- 2.28 The protection of children from harm includes the protection of children from moral, psychological and physical harm. This includes not only protecting children from the harms associated directly with alcohol consumption but also wider harms such as exposure to strong language and sexual expletives (for example, in the context of exposure to certain films or adult entertainment). Licensing authorities must also consider the need to protect children from sexual exploitation when undertaking licensing functions.
- 2.29 The Government believes that it is completely unacceptable to sell alcohol to children. Conditions relating to the access of children where alcohol is sold and which are appropriate to protect them from harm should be carefully considered. Moreover, conditions restricting the access of children to premises should be strongly considered in circumstances where:
- adult entertainment is provided;
 - a member or members of the current management have been convicted for serving alcohol to minors or with a reputation for allowing underage drinking (other than in the context of the exemption in the 2003 Act relating to 16 and 17 year olds consuming beer, wine and cider when accompanied by an adult during a table meal);
 - it is known that unaccompanied children have been allowed access;
 - there is a known association with drug taking or dealing; or
 - in some cases, the premises are used exclusively or primarily for the sale of alcohol for consumption on the premises.
- 2.30 It is also possible that activities, such as adult entertainment, may take place at certain times on premises but not at other times. For example, premises may operate as a café bar during the day providing meals for families but also provide entertainment with a sexual content after 8.00pm. It is not possible to give an exhaustive list of what amounts to entertainment or services of an adult or sexual nature. Applicants, responsible authorities and licensing authorities will need to consider this point carefully. This would broadly include topless bar staff, striptease, lap-, table- or pole-dancing, performances involving feigned violence or horrific incidents, feigned or actual sexual acts or fetishism,

or entertainment involving strong and offensive language.

- 2.31 Applicants must be clear in their operating schedules about the activities and times at which the events would take place to help determine when it is not appropriate for children to enter the premises. Consideration should also be given to the proximity of premises to schools and youth clubs so that applicants take appropriate steps to ensure that advertising relating to their premises, or relating to events at their premises, is not displayed at a time when children are likely to be near the premises.
- 2.32 Licensing authorities and responsible authorities should expect applicants, when preparing an operating schedule or club operating schedule, to set out the steps to be taken to protect children from harm when on the premises.
- 2.33 Conditions, where they are appropriate, should reflect the licensable activities taking place on the premises. In addition to the mandatory condition regarding age verification, other conditions relating to the protection of children from harm can include:
- restrictions on the hours when children may be present;
 - restrictions or exclusions on the presence of children under certain ages when particular specified activities are taking place;
 - restrictions on the parts of the premises to which children may have access;
 - age restrictions (below 18);
 - restrictions or exclusions when certain activities are taking place;
 - requirements for an accompanying adult (including for example, a combination of requirements which provide that children under a particular age must be accompanied by an adult); and
 - full exclusion of people under 18 from the premises when any licensable activities are taking place.
- 2.34 Please see also Chapter 10 for details about the Licensing Act 2003 (Mandatory Licensing Conditions) Order 2010.
- 2.35 Licensing authorities should give considerable weight to representations about child protection matters. In addition to the responsible authority whose functions relate directly to child protection, the Director of Public Health may also have access to relevant evidence to inform such representations. These representations may include, amongst other things, the use of health data about the harms that alcohol can cause to underage drinkers. Where a responsible authority, or other person, presents evidence to the licensing authority linking specific premises with harms to children (such as ambulance data or emergency department attendances by persons under 18 years old with alcohol- related illnesses or injuries) this evidence should be considered, and the licensing authority should also consider what action is appropriate to ensure this licensing objective is effectively enforced. In relation to applications for the grant of a licence in areas where evidence is presented on high levels of alcohol-related harms in persons aged under 18, it is recommended that the licensing authority considers what conditions may be appropriate to ensure that this objective is promoted effectively.
- 2.36 The 2003 Act provides that, where a premises licence or club premises certificate authorises the exhibition of a film, it must include a condition requiring the admission of children to films to be restricted in accordance with recommendations given either by a body designated under section 4 of the Video Recordings Act 1984 specified in the

licence (the British Board of Film Classification is currently the only body which has been so designated) or by the licensing authority itself. Further details are given in Chapter 10.

- 2.37 Theatres may present a range of diverse activities and entertainment including, for example, variety shows incorporating adult entertainment. It is appropriate in these cases for a licensing authority to consider restricting the admission of children in such circumstances. Entertainments may also be presented at theatres specifically for children. It will be appropriate to consider whether a condition should be attached to a premises licence or club premises certificate which requires the presence of a sufficient number of adult staff on the premises to ensure the wellbeing of the children during any emergency.

Offences relating to the sale and supply of alcohol to children

- 2.38 Licensing authorities are expected to maintain close contact with the police, young offenders' teams and trading standards officers (who can carry out test purchases under section 154 of the 2003 Act) about the extent of unlawful sales and consumption of alcohol by minors and to be involved in the development of any strategies to control or prevent these unlawful activities and to pursue prosecutions. Licensing authorities, alongside the police, are prosecuting authorities for the purposes of these offences, except for the offences under section 147A (persistently selling alcohol to children). Where, as a matter of policy, warnings are given to retailers prior to any decision to prosecute in respect of an offence, it is important that each of the enforcement arms should be aware of the warnings each of them has given.

Table of relevant offences under the 2003 Act

Section	Offence	Prosecuting Authority
Section 145	Unaccompanied children prohibited from certain premises	Police and/or Licensing Authority
Section 146	Sale of alcohol to children	Police, Licensing Authority and/or Local Weights and Measures Authority
Section 147	Allowing the sale of alcohol to children	Police, Licensing Authority and/or Local Weights and Measures Authority
Section 147A	Persistently selling alcohol to children	Police and/or Local Weights and Measures Authority
Section 149	Purchase of alcohol by or on behalf of children	Police and/or Licensing Authority
Section 150	Consumption of alcohol by children	Police and/or Licensing Authority
Section 151	Delivering alcohol to children	Police and/or Licensing Authority
Section 152	Sending a child to obtain alcohol	Police and/or Licensing Authority
Section 153	Prohibition of unsupervised sales by children	Police and/or Licensing Authority

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LICENSING ACT COMMITTEE PROCEDURE

1. The Chair will introduce members of the Panel and Officers present and explain the procedure to be followed.
2. The Chair will identify those persons or representatives entitled to address the hearing and to submit questions, including any nominated representatives. In appropriate cases, and subject to applicable regulations or government guidance, the Chair will propose a time allocation of up to a maximum of 10 minutes for the initial address and up to a maximum of 10 minutes for summing up (Rule 11). This time allocation shall be based on equality for all parties. However, this is a guidance time, and the chair must ensure that sufficient time is given to ensure a fair hearing.
3. The Licensing Officer will present the statement of facts, summarising:
 - The facts of the application before the panel.
 - Any objections or representations made by Responsible Authorities.
 - Any representations made by other persons.
 - Those sections of the government guidance and Licensing Policy document applicable to the case.
 - The statement of facts/report will not contain a recommendation.
4. If the Applicant is not present, the Panel may either:
 - Proceed with the hearing in the absence of the Applicant, or
 - Where it considers it necessary in the public interest, adjourn the hearing to another date (Rule 20).
5. The Chair will invite the representatives of the Responsible Authorities who have made objections or representations to address the Panel and submit relevant evidence. The Chair will then invite any questions from the Applicant & other persons and finally from the Panel.
6. The Chair will invite other persons who have made relevant representations to address the Panel. Any such address must relate to the representations submitted to the Licensing Officer prior to the hearing and may not introduce new representations or evidence. The Chair will then invite any questions from the Applicant and the Responsible Authorities and finally from the Panel.

7. The Panel will consider any relevant admissible written representations lodged by Responsible Authorities or other persons not present at the hearing. The Chair may, if he/she considers it appropriate, adjourn the hearing for a period to facilitate this. The Chair (advised by the Legal Adviser) will remind the Panel of the weight to be attached to such evidence.
8. The Chair will invite the Applicant or his/her representative to address the Panel and submit the relevant evidence. The Chair will then invite questions from the Responsible Authorities and other persons and finally from the Panel.
9. The Chair will invite in the following order:
 - The Responsible Authorities present who have made objections or representations.
 - Those other persons present who have made representations.
 - The Applicant. To respectively sum up their cases.
10. If the proceedings are in the opinion of the Chair being disrupted by the behaviour of any person attending the hearing, the Chair may (as an alternative to adjourning the hearing) require that person to leave the hearing and may:
 - Refuse to permit that person to return to the hearing, or
 - Permit him/her to return only on such conditions as the Chair may specify.

But such a person may, before the end of the hearing, submit to the Panel in writing any information which that persons would have been entitled to give orally had he/she not been required to leave..
11. The Panel will retire to consider the application and make their decision without any other person being present, save that:
 - The Panel may ask the Legal Advisor to join them at any time to advise on any legal issue arising out of the hearing.
 - When the Panel have reached their conclusion they will invite the Legal Adviser and the Committee Clerk to join them for the purpose of recording and reporting their decision and the reasons for it.
12. The Panel will return to the hearing room and the Chair will announce the decision of the Panel including the reasons for it, and any conditions imposed. This Rule will apply save where (pursuant to the Licensing Act 2003) the Panel's decision may be, and is, deferred.